

DAUGHTERS OF CHARITY

Disability Support Services

2014
Annual Report





*According to the spirit of
St. Louise de Marillac and
St. Vincent de Paul
and inspired by their Christian vision of service
to those most in need,
the Daughters of Charity Service
for Persons with Intellectual Disability
recognises that each person possesses
a unique dignity and potential.*

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Chairperson's Foreword



The Board met 11 times during 2014. Sr Marian Harte and Ms Noreen Noone resigned from the Board on 27 May 2014. Sadly the Board accepted Mr Tim Sheehy's resignation in May 2014 due to ill health, we extend our very best wishes to him. On behalf of the Board I wish to thank each of them for their very generous service, their commitment and valuable contribution over the years

I welcome and thank Ms Sally Byrne, Mr Noel Kidney and Sr. Sheila Ryan for accepting their appointments as Board members.

2014 was a difficult and challenging year for all organisations involved in providing disability support services and we were no exception to this. Funding continued to be a major challenge and this had repercussions at many levels in the provision of services. Notwithstanding this, a number of new developments came on stream. On 28 May Minister Kathleen Lynch TD opened Meadow View and Willow View House as residential accommodation for people living with dementia. A new purpose-built hub was developed during the year to accommodate day services in Dublin 15. Mr Kieran O'Donnell TD officially opened a new residence in Briarfield, Limerick on 3 October; this was a significant day for the four ladies who had moved from St Vincent's Centre. Dr Leo Varadkar, Minister for

Health officially opened the Oakridge Children's Service in Blanchardstown on 24 October.

Well done to the eleven service users who attended a second year continuation of the LIT Advocacy Course in Human Rights and Citizenship. Congratulations to Breed McMahon who was shortlisted for the Volunteer of the Year Award for her work and volunteering in St Joseph's, Clonsilla over a long number of years.

I would like to thank the members of the Board and Board Sub Committees, the CEO, management team, staff, volunteers and families for all their support and for the time and attention they have given to caring for our 'special' people. Thank you also to our funders both statutory and voluntary for their ongoing support. We look forward to our ongoing work together during the coming year as we continue striving to deliver a quality service to those in our care.

A handwritten signature in blue ink that reads "Goretti Butler".

Sr. Goretti Butler, D.C.
Provincial/Chairperson.

Chief Executive Officer's Introduction



As Sr. Goretti has mentioned, the year 2014 continued to be a difficult one for the Service as we struggled to balance available funding with the increased demand for services. Although there were no directly imposed cut backs in funding in 2014 the Service still had to make efficiencies to try to address the many emergencies and unfunded cases within our area of responsibility. Undaunted by the difficult year, managers and staff continued to respond to the request to be more and more flexible as we attempted to respond to service user needs.

Although challenged financially, we were not frozen into inactivity and a number of new initiatives and building works (as listed by Sr. Goretti) were completed in 2014. This shows the value of the “not for profit” sector where executives and managers continue to advocate for service users and continue to press ahead with new ideas, projects and developments. In this economically challenged time we would not have been in a position to complete some of these developments without the assistance of the Daughters of Charity Community and Respect Ltd and of course the parents and families who made donations to specific projects. I would also like to acknowledge support from the HSE who provided the funding for the Children’s Services in Oakridge and Limerick County Council who

provided capital funding to purchase a house “Briarfield” in the Castletroy area.

During the year Health Information and Quality Authority (HIQA) continued their inspection regime of our residential centres. All new regulatory bodies will impose additional demands on services but I am glad to say that all of our managers and staff have embraced this new method of accounting for what we are doing and are now in a much better position to demonstrate to HIQA that we are here to support residents and are committed to building and maintaining “a good life” for our service users. As with any organisation of our size, there were some notable successes during the inspection processes and of course some areas which require improvement.

I would like to thank service users, families, and staff for working with us throughout the year and I hope that together we can pull ourselves out of the doldrums of the recession and that we can work together to develop and improve on service delivery over the coming years.

A handwritten signature in blue ink that reads "Denis Cronin". The signature is written in a cursive, flowing style.

Denis Cronin
Chief Executive Officer

Board of Directors

Sr. Goretti Butler DC **Chairperson**



Professional Background:
Social Care, Early Education,
Family Therapist.

Key Appointments held:

Goretti Butler is a Daughter of Charity of St. Vincent de Paul. She is currently Provincial of the Daughters of Charity. Prior to this

Goretti was Director of Services of the Daughters of Charity Child and Family Services providing a range of family support services to children and families, primarily based in the Dublin region.

In her earlier years Goretti worked in Glenmaroon and in Ballyfermot. Chairperson of Board of Directors since April 2013.

Mr. Fergus Dolan **Chairperson, Finance & Assets** **Sub-Committee**

Professional Background:
Business / Financial

Key Appointments held:

Partner in Deloitte & Touche 1969 to 2001. Joined the Finance Office of the Provincialate of the Daughters of Charity of St. Vincent de Paul in 2002. Joined the Board 2007.



Sr. Marian Harte DC **Chairperson, Service Ethics Committee**



Professional Background:
Occupational Therapy/Nursing/
Management

Key Appointments held:

Sr. Marian Harte is a Daughter of Charity of St. Vincent de Paul Occupational Therapist Nurse and since September 2010 is a member

of the Leadership team of the Irish Province. Sr. Marian worked in different parts of the service including St. Vincents, Navan Road and Lisnagry, Co. Limerick. Administrator, Enterprise and Employment Service and Community Residential Service, Dublin. Administrator / Director of Nursing St. Vincent's Centre, Dublin since 2000. She is a member of a number of Boards of

Management and professional groups, including Crosscare, Community Foundation Ireland, and IADNAM Executive and was chairperson of St. Vincent's School Board of Management until November 2011. Joined the Board 2010. Resigned 2014.

Sr. Bernadette MacMahon DC

Professional Background:
Education

Key Appointments held:

Head of Department of Education,
Mater Dei Institute of Education,
1970 to 1986.

Former Provincial of Daughters of
Charity of St. Vincent de Paul.

Former Chairperson of the Board of
Directors of the Daughters of Charity Service for Persons
with Intellectual Disability, 1986 to 1995.

Director, Vincentian Partnership for Social Justice, 1995
to date.

Joined Board 2007.



Mrs. Noreen Noone

Professional Background:
Intellectual Disability Nursing /
Education and Training

Key Appointments held:

Noreen trained as a Nurse
for the Intellectually Disabled in the
Daughters of Charity Service. She
went on to obtain a Diploma in
Early Childhood Education from

NUI and an MSc in Education and Training from DCU.
She has a long and varied career in the area of children
and families.

Currently working as a Co-Ordinator in the HSE Family
Welfare Conference Service

Joined Board 2011.

Resigned 2014.



Dr. Danny O'Hare

Professional Background:
Higher Education

Key Appointments held:

Founding President DCU. Former Chairperson of Food Safety Authority, the Government Task Force on the Physical Sciences, the Expert Group on Future Skills Needs, the Information Society Commission, the Ballymun Regeneration Project. Former Board Member of Media Lab Europe and of Calor. Chairman of the Independent Hospitals Association of Ireland, the Governing Authority of the Milltown Institute, the Dublin Airport Stakeholders Forum and of Exploration Station, the National Interactive Science Centre. Member of the Irish Medical Council and of the Edmund Rice Schools Trust. Member of RESPECT Fundraising Committee. Joined Board 2006.



Mr. Tim Sheehy

Chairperson, Audit Sub- Committee



Professional Background:
Business

Key Appointments held:

Founder and Chairman, Ergo Services Ltd. Managing Director, Gateaux Ltd. Director, Lyons, Irish Holdings Plc. Temporal Advisor to Provincial, Jesuit Order, Member of Board of

Management, Belvedere College. Joined Board in 2006. Resigned 2014.

Dr. Mary Staines

Chairperson, Quality & Standards Sub-Committee

Professional Background:
Medical – Consultant Psychiatrist

Key Appointments held:

Clinical Director, Stewart's Hospital, Clinical Head of Postgraduate Training, College of Psychiatry of Ireland. Joined Board 2007.



Sr. Sheila Ryan DC

Professional Background:
Nursing

Key Appointments held:

A qualified nurse who worked in three areas in the Daughters of Charity Disability Support Services in St. Vincent's, Navan Road, St. Joseph's Clonsilla and St. Vincent's Centre, Lisnagry as Service Manager. Currently a member of the Irish Provincial Council of the Daughters of Charity. Joined the Board in 2014.



Mrs. Sally Byrne

Professional Background:
Business/ Financial

Key Appointments held:

Trained as Chartered Accountant in PriceWaterhouse. Financial Controller, Kelkin Limited, Health Food company 1989-2003.

Financial Controller, Oppermann Associates Limited, Architects, 2003-2010.

Joined the Finance Office of the Provincialate of the Daughters of Charity of St Vincent de Paul in 2010. Joined the Board in 2014.



Mr. Noel Kidney

Professional Background:
Architecture and Urban Design

Practised in Burke Kennedy-Doyle & Partners, becoming Joint Managing Director for 15 years until 2009.

Member of RESPECT Fundraising Board.

Joined the Board in 2014.



Corporate Governance

Board of Directors

A Board of Directors appointed by the Daughters of Charity provides governance oversight for the Service. Board members serve on a voluntary basis and receive no remuneration for their services. Theirs is a non-executive function. They are possessed of a broad skill base, with a variety of expertise in corporate and professional life and in both care for and parenting of people with intellectual disability. This diversity of expertise ensures effective and balanced leadership of the Service.

The Board of Directors meets on a monthly basis, conducting its affairs in accordance with established best governance practice. It regularly reviews all aspects of its governance strategies. The Chief Executive Officer is in attendance, with members of the Executive Team attending and making presentations on their areas of operational accountability as and when required.

Sub-Committees of the Board of Directors and other Organisational Bodies

A number of Sub-Committees, chaired by Board Members, meet on a monthly or bi-monthly basis as appropriate. Board members, Executive team members, Administrators and key personnel form the body of these Committees.

Finance and Assets Sub-Committee

The Finance Committee meets on a monthly basis to monitor the financial status and performance of the Service. This meeting takes place one week prior to the meeting of the Board of Directors, facilitating the efficient transmission of up-to-date financial data to the Board.

Planning, Development and HR Sub-Committee

The Planning, Development and HR Sub-Committee meet to oversee the strategic planning and development of the Service and to monitor aspects of human resources relating to service delivery.

Quality and Standards Sub-Committee

The Quality and Standards Sub-Committee meets on a bi-monthly basis to monitor quality and standards on a Service-wide basis, overseeing the Service's clinical risk management framework and receiving regular reports on development of policies and procedures designed to ensure that high standards in all aspects of service delivery are maintained

Mission Integration Team

The Mission Integration Team, comprising senior managers and key personnel within the Service, is tasked with the integration of Service ethos, philosophy and values as outlined in the Service Policy into every aspect of service delivery. Chaired by the Director and Deputy Director of Mission Integration, Sr. Kathleen Moore DC and Sr. Bernadette McGinn DC, the Team creates and promotes awareness through a programme of publications and workshops designed to bring staff members into regular contact with the ethos of the Service and its core values.

Service Ethics Committee

The Service Ethics Committee meets on a quarterly basis. Chaired by a member of the Board of Directors, its membership comprises senior managerial and key staff, family, medical and legal representatives and a professional ethicist with specific expertise in the area of medical ethics. Matters

of ethical concern of any nature can be and are brought to the Committee's attention by any individual for consideration and direction. In addition, policies and procedures which have an ethical dimension are screened by the Committee. All research conducted in the Service is subject to ethical approval by a Sub- Committee of the Service Ethics Committee.

Chief Executive Officer

The Chief Executive Officer, as head of the Executive Team, co-ordinates the overall administration and management of the Service. The Chief Executive Officer is responsible to the Board of Directors.

Executive Team

The Executive Team is comprised of:

Denis Cronin

Chief Executive Officer

Sr. Marian Harte DC

Director of Nursing/Client Services

Roger Hynes

Director of Finance

Natalya Jackson

Director of Human Resources

Sr. Bernadette McGinn DC

Deputy Director of Mission Integration

Dr. Niamh Mulryan

Clinical Director, Dublin Service

Liz Reynolds

Assistant CEO, Limerick Service

Derek Tallant

Director of Logistics

Vacant

Assistant CEO, Dublin

Vacant

Director of Quality and Risk

Vacant

Clinical Director, Limerick

Daughters of Charity Service:

Who We Are, What We Do

The Daughters of Charity Service is a registered charity providing a wide range of supports to children and adults with a moderate, severe or profound intellectual disability in the Dublin, North Tipperary/Offaly and Limerick regions.

Our History

The Community of the Daughters of Charity of St Vincent de Paul was founded in Paris in 1633 by St. Vincent De Paul and St. Louise de Marillac and is a worldwide organisation. The Sisters came to Ireland in 1855 and have been involved in providing services for persons with intellectual disability since 1892, starting in a workhouse in Cabra, now known as St. Vincent's Centre, Navan Road. Providing a nationwide service, the Community identified a need for a similar service in Limerick and opened its centre in Lisnagry in 1952. In 2008 the Daughters of Charity Service took over responsibility for St. Anne's in Roscrea, providing a service in the Tipperary/North Offaly region, making the Daughters of Charity Service one of the largest providers of services to people with intellectual disability in Ireland.

Our Values

Guided by the spirit and ethos of the Daughters of Charity of St. Vincent de Paul, the Daughters of Charity Service aims to develop the potential of each person to the fullest, regardless of their level of ability, so that they can be enabled to lead as independent and as satisfying a life as possible.

We are committed to:

- The development of the potential of each person with an intellectual disability in an atmosphere characterised by love, respect and creativity
- Enabling each person with an intellectual disability within the Service to take his/her place in society and in turn to contribute in a meaningful way
- Giving priority to people with the greatest need
- Advocacy and the promotion of justice for persons with intellectual disability.

The core values that guide us in our mission are:

Service, Respect, Excellence, Collaboration, Justice and Creativity

Referral Criteria

People of all ages with a moderate, severe or profound intellectual disability may be referred to the Daughters of Charity Service by family members, maternity hospitals, general practitioners or other agencies in the community. People being referred should live within the HSE catchment areas in which the Daughters of Charity Service operate.

Our Services include:

• Early Services • Education • Training, Enterprise and Employment Services • Day Activation • Residential Services • Respite Services • Alzheimers Service • Palliative Care.

Challenges

The Daughters of Charity Service is working to meet the needs of people with intellectual disability against a background of decreasing levels of State funding. Some of the challenges within which it operates are:

- Maintaining quality services for existing service users in light of budgetary cutbacks and the Public Service moratorium on staff recruitment.
- Providing services for new admissions to our Service in the absence of sufficient accompanying funding from the HSE.
- Continuing to develop new community-based programmes to meet service user needs.
- Adapting and developing our physical infrastructure to address the recommendations of the Report on Congregated Settings within the constraints of limited capital funding.
- Developing and implementing programmes which promote greater integration between service users and the wider community.
- Ensuring that standards laid down by the Health Information and Quality Authority and the Health and Safety Authority are adhered to in all aspects of our service provision.

Overview of Service Operations

Legal Status

The Daughters of Charity Service is a charity registered with the Revenue Commissioners, with all income being used for service provision to persons with intellectual disability.

Company Registration Number: 155212
Charity Registration Number: CHY7137

Registered Office:

St. Catherine's Provincial House, Dunardagh, Temple Hill, Blackrock, Co. Dublin.

Services

The Daughters of Charity Service is recognised under the Health Acts as a Section 38 Agency providing services to adults and children with intellectual disability in community, day, respite and residential centres in Dublin, Limerick and North Tipperary/Offaly.

Funding Sources

The primary funding source for the Daughters of Charity Service is the Health Service Executive, with whom it enters into annual Service Level Arrangements in each region in which it provides a service. Capital Assistance Grants have also been made available from the Department of the Environment though the Local Authorities for the purchase and development of accommodation for service users. Additional funding is provided by Parents and Friends Associations linked with local centres and by RESPECT, a registered charity which fundraises on behalf of the Daughters of Charity Dublin Services. The Community of the Daughters of Charity of St. Vincent de Paul has provided capital funding on a discretionary basis for the completion of one-off projects which might otherwise remain incomplete due to funding shortfalls.

Service User Involvement

Structures are in place to ensure that service users are actively involved in decisions which affect them. This is achieved by various means, including:

- Person-centred planning
- Key workers for each service user
- Circle of friends, including staff, family members and friends who assist service users in articulating and achieving personal goals
- Advocacy Groups
- Service User Protection and Welfare Committees.

Service Regions

Services are organised into two geographical regions managed by the CEO, the Assistant CEO and the other members of the Executive Team:

Daughters of Charity Service, Dublin

Daughters of Charity Service, Limerick / Tipperary / Offaly

Services within the regions are grouped both by location and the nature of the service provided and are managed by Administrators.

Service Developments

Oakridge Children's Services



Official Opening of Oakridge



Minister Leo Varadkar with Eoin and Lucy Alpine

On 24th October Oakridge Children's Services in Blanchardstown D15 was officially opened by the Minister for Health Dr Leo Varadkar. Oakridge is a base for the Early Intervention team which supports children aged 0-6 years and includes a specialist preschool and clinical supports services. Oakridge is also a resource for older children and their families offering multi-disciplinary supports, and educational programmes.

Following a review of service provision to children in 2006 and recognising the growth in population in the greater Blanchardstown area, the Service identified a need to develop supports as close as possible to where children and young people live.

Oakridge building was planned and designed by an internal team supported by Mr. Eoghan Garland, Architect and constructed by P.J. McLoughlin Ltd, (Longford) to provide a highly energy efficient and accessible child-friendly building. Oakridge is an excellent example of collaboration between the Daughters of Charity Service and the HSE in a new initiative to provide a comprehensive range of services to children and young people.

School Age Team 6-12 years

In July 2014 Daughters of Charity received sanction for 7.5 new multi-disciplinary posts under Progressing Children's Disability Services to establish an interim school age team for children with complex needs aged 6 – 12 years who are currently without services in the Dublin North West region. This team will form part of the Network Disability Team when children's services are fully reconfigured in the Dublin North region.

Ellen Byrne and Laura Kelly make friends with a horse from the Garda Mounted Unit



Adult Day Service Blakestown Community Hub

The Service opened a new day service hub in Dublin 15 in 2014. There were a number of factors that influenced their decision to develop a purpose-built hub:

To ensure that people attending adult day services from within the Daughters of Charity's catchment area would attend a day service as close to their local community as possible.

To provide an environment that was wheelchair accessible and able to cater for people with diverse needs and physical abilities. This enabled people to be part of the local community while retaining a base location to support individuals with complex needs.

As part of the Daughters of Charity's strategic plan to align developments of day services in line with national policy.

This hub opened on the 7th July 2014, There are currently 24 service users accessing the hub. There are six volunteers from the local community helping to support people to get out and about. The volunteers have also provided an introduction to some local businesses and enabled us to build on our community participation.

These are some examples of how people are creating links and getting involved in the community:

- Sylvia and David are helping to put prices on items in the local shop.
- Alan and Brian have adopted a patch of land which they keep litter free each week.
- Sean, Jackie and Sarah do story telling once a week in the local pre-school using assistive technology.
- Sean helps out in the local community centre by cleaning the tables.
- Ann tidies the local church once a week.
- Mark goes to the local National School to do paper shredding for them.

There was much valuable learning from the development of this approach. Transition planning was very important and links were made with local community groups and the Residents Association were invited to visit. This was a different model of service development than that which our service users had previously experienced.

Dementia Care

Official opening of Meadow View and Willow View House – Sonas Residential Service

On Wednesday 28th May 2014 Minister Kathleen Lynch T.D. (Minister of State with responsibility for Disability, Older People, Equality and Mental Health) opened Meadow View and Willow View Houses.

The opening was supported by representatives from the HSE, Department of Health, Inclusion Ireland, Alzheimer's Society, Down Syndrome Ireland, The Irish Hospice Foundation and many of the Intellectual Disability organisations from the greater Dublin area who were duly impressed with the design of the new home settings, which supports and responds to the needs and concerns of

people with mid stage dementia as well as addressing the more complex nursing and palliative needs of people with late stage dementia.

On the day Mr. Denis Cronin (CEO) welcomed guest speakers and dignitaries including Minister Lynch, Professor Mary Mc Carron (Policy and Service Advisor on Dementia). Professor Tony Holland (University of Cambridge), Professor Brian Lawlor (MISA Clinic, St. James Hospital) and Mr. Padraic O Hara who spoke from the perspective of the Volunteer working in Willow View.

This facility has set a benchmark for innovative state of the art dementia design, reflecting the highest international standards for dementia care and best practice.



Joan Behan and Jean Buckley chatting in Sonas

Launch of DOCTRID Programme

DOCTRID (Daughters of Charity Technology Research into Intellectual Disability) is a collaborative international research institute committed to researching excellence into Intellectual Disabilities (ID) and autism, initiated by the Daughters of Charity Disability Support Services and RESPECT. The DOCTRID Research Institute funds and oversees research in the field of ID and autism by bringing experts from medicine, social science, education, computer science and engineering together. DOCTRID was established in 2010 as an international, interdisciplinary coalition of universities, service providers dedicated to improving the quality of life for people with Intellectual Disabilities and autism through research and technology.

15 universities have signed a Memorandum of Understanding declaring their commitment to carry out collaborative research in this area, in collaboration with the Daughters of Charity Disability Support Services and associated partners across Europe. The DOCTRID collaboration is unique as it encompasses all of the universities on the island of Ireland, the Royal College of Surgeons in Ireland, Dublin Institute of Technology, IT Tralee and Dundalk IT as well as Michigan State University, University of Massachusetts Medical School and Designability at the University of Bath.

Dublin Service Developments

Here are some significant developments which took place in the Dublin Service during 2014.

Community Residential Service, Dublin

CRS is home to 156 residents living in 35 houses in Dublin 7 and 15. In addition, 75 adults and 6 children avail of respite.

The main focus for CRS in 2014 was complying with HIQA regulations. There were also several announced and unannounced monitoring inspections of houses in CRS.

The Genio Project

In 2014 the Discovery Process was undertaken with six people from community residential services who had expressed an interest in living in a place of their own choosing. Arising out of the process a support plan was developed which was specific to each individual's wants and desires.

In October 2014 one person moved from CRS to live independently with supports in their own apartment. To date this has proven very successful, both from the service user's perspective and from the perspective of the Service as a whole.

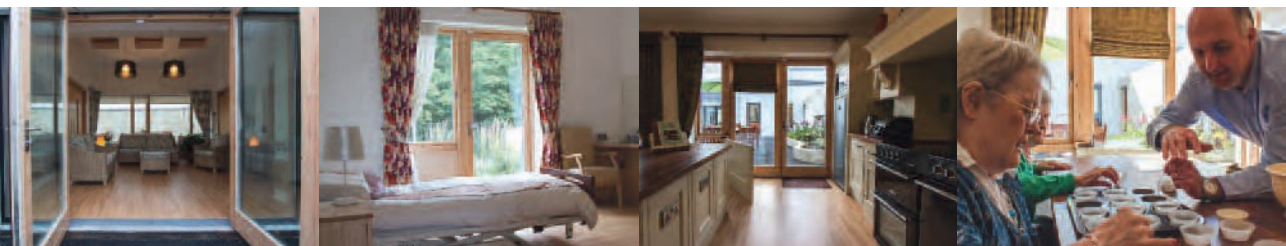
Another person who had extreme difficulties in accessing an apartment of her own has just begun the process of a house share. She has obtained rent allowance and is looking forward to her new "adventure".

Both individuals are doing very well and are currently seeking paid employment so our search continues to afford each person a valued role in their communities.

St. Joseph's Centre, Clonsilla

Sonas Residential Services

Although our service users moved to their new homes in the summer of 2013, the official opening of the Sonas Development was held on 13th February 2014. Sonas provides residential support for the older service users and comprises six six-bed bungalows specifically designed for the needs of those residents. The opening was honoured by the planting of a tree by Minister Jan O'Sullivan T.D., Minister for State, and Mr. Dan Lenihan, Chairperson of RESPECT Fundraising Committee. A speech was made at the opening ceremony by Fidelma Korcell who lives in Sonas.





Irish Healthcare Awards

The Irish Healthcare Centre Awards are an important annual event showcasing the best of Irish Healthcare. They shine a spotlight on achievements in innovation across the spectrum of Irish Healthcare.

In 2014 the Daughters of Charity Disability Support Services won top awards for their new Specialist Dementia Homes – Willow View and Meadow View, in two main categories, Specialist Care Centre of the Year and Building Project of the Year. The awards process was very competitive and involved a national and international panel of judges.

The tribute paid by means of these awards to excellence in innovation in dementia care within Willow View and Meadow View is tremendous. It recognises the vision and work of many from the fundraising team in Respect, Michael De Suin – Architect, The Management Team within the Daughters of Charity Disability Support Services and Professor Mary McCarron, Policy and Service Advisor on Dementia. It is also a tribute to our families, staff and service users and embodies the core values of the Daughters of Charity in it's vision, collaboration and creativity.

“..... shine a spotlight on the best in Irish Healthcare, to find out who has raised the bar, to highlight team achievements in innovation, (and) identify the best team efforts in the different types of healthcare facilities across the country...” (Irish Healthcare Award Committee)

Volunteer of the Year Nominee 2015

Breed McMahon was nominated and shortlisted for the Volunteer of the Year Award. She has worked and volunteered in St. Joseph's Centre, Clonsilla for over 40 years. Breed retired in 2010 and since then volunteers close to and often over 40 hours per week. She is involved in all aspects of life in St. Joseph's and it was for this commitment and tireless volunteering that Breed was nominated and shortlisted for the Volunteer of the Year Award which took place on Thursday 4th December 2014 at City Hall Dublin. Although Breed did not take the title of Volunteer of the Year, she is and always will be our volunteer heroine and is very much appreciated by staff, service users and their families. Breed was also shortlisted for "Ireland's Charity Hero Award" which took place on 11th December 2014 in Dublin Castle.

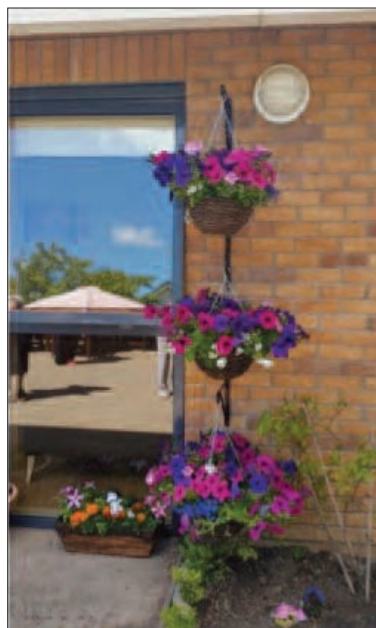


Breed McMahon and Phil Foley

St. Louise's Centre, Glenmaroon

Person Centred Planning

St Louise's have focussed their attention in 2014 on supporting its fifty-two residents to have good quality lives, where their hopes, wishes and dreams are realised. A number of staff have participated in person centred planning training using the Paradigm training process.



This focuses attention on a keyworker working closely with a person, their family and team members in devising a plan for their future that is reflective of their true wishes and desires.

Volunteers

Part of the process of building connections and links with the community can be realised through the input of volunteers. The Service's Volunteer Co-ordinator has worked with a number of local people to foster a culture of volunteering and ensure that people who live in St Louise's and other centres have the opportunity to sample a number of different life experiences through working with volunteers.

"From small seeds comes the bloom of many flowers."

St Vincent's Centre, Navan Road

New Directions in action

The aim of Adult Day Services is to enable people with high support needs to be active participants in their local communities using the natural resources and amenities available. With the publications of the New Directions report more attention is now focused on having person centred programmes that are tailor made and responsive to individual needs and wishes and situated as close as possible to where people live.

The Service has been involved with the Next Steps project team for the last few years and has been focussing on how to support people to live a life of their choosing using both paid and natural supports. The Next Steps Conference organised by The Federation of Voluntary Bodies was held in the Heritage Hotel Portlaoise on 24th March 2014.

A number of people attending one of the community hubs, their support staff and families participated in the making of a DVD which was shown at the conference. The DVD highlighted the kind of activities they are participating in and the roles they are taking on in their local community. The video also heard the views of families, volunteers and local community groups. The video has been used as a learning tool within the organisation but has also been shared with colleagues and friends around the country, and is available to view on the Service website, www.docservice.ie.

Training, Enterprise and Employment Service, Dublin (TEES)

TEES in the spirit of collaboration strives to offer day services that are meaningful and person centred by promoting individuality and choice in locations that are stimulating, creative and supportive.

2014 saw a determined effort to shift from conventional traditional day services to more community-based individualised and integrated services in the local community. The slight upturn in the local economy has facilitated more job sampling, work and employment opportunities for participants. The development of our Stepping Stones programme has assisted greatly in this transition. This programme currently offers support to people with a variety of needs and helps them achieve goals which would be unachievable in large centres. One example of this would be a service user achieving his goal of attending the Institute of Technology, Blanchardstown (ITB). The intensive support he received on Stepping Stones enabled him to integrate, develop appropriate behaviour and be offered a place in ITB starting in September 2015. We have many examples of reduced incidents of behaviours that challenge when numbers are smaller and programmes are based in community settings. Stepping Stones programme is based in Huntstown Community Centre where up to twelve service users have the opportunity to engage in creative and social activities with local people. Their entry this year into the Huntstown Art Exhibition won them the award for Best Entry voted by the general public.

Great strides have been made towards integration throughout Dublin 15. Acceptance and welcoming communities are now the norm. Some of the difficulties associated with immersion in the community is the cost of community participation. Using community facilities is a more expensive option than centre-based facilities and service users often have little money available to them to avail of these options. Use of public transport presents a challenge to our wheelchair-using population.

TEES has a number of other programmes designed to meet the needs of its service users.

Clean Sweep - This programme provides meaningful work and support to service users wishing to work outdoors. The high quality of their work has been acknowledged by our current President as well as President McAleese and President Robinson through the team's input in the maintenance of the Presidents' private walled gardens in Aras an Uachtarain. Service users are supported emotionally, physically and spiritually with the support of the multidisciplinary team and our Chaplain. Winter time allows plenty of time to support service users in developing their independent living skills.

Achieve is a community-based programme offering a wide choice of activities to nine young men focusing on the New Directions.

Tofa - Tofa continues to provide a wide range of activities for sixty-five service users in Coolmine. Every effort is made to offer choice and opportunities to integrate in the community. The large numbers and age profile of some service users does restrict staffs good intentions and plans. New Directions is to the forefront of all we do but the environment is not ideal.

Weavers - Weavers continues to strive to focus on the strands of New Directions. Whilst staff ratios are not ideal, unlike Tofa, the individual rooms do allow for a somewhat more individualistic programme for fifty-nine service users.

Pathways - This is a rehabilitation programme for fifteen service users. Preparatory work for FETAC accreditation began in 2014 and it is hoped that this will be achieved in 2015/2016.

Supported Employment - The nature of supported employment means that many service users throughout TEES avail of this support on a part-time basis. Statistically they may be attached to a particular centre but many access some of the community or work programmes.

Dublin Region Service Locations

Central Management Office,

St. Vincent's Centre, Navan Road, Dublin 7.

Tel: (01) 8245400

Email: info@docservice.ie

Managed by: Mr. Denis Cronin, Chief Executive Officer

Community Residential Service

4a Techport, Coolmine Industrial Estate, Dublin 15.

Tel: (01) 8223801 Fax: (01) 8223804

Email: mary.lucey@docservice.ie

Managed by: Ms. Mary Lucey-Pender, Services Manager

St. Joseph's Centre,

Clonsilla, Dublin 15.

Tel: (01) 8217177 Fax: (01) 8214684

Email: srmartyotoole@docservice.ie

Managed by: Sr. Mary O'Toole DC, Services Manager

St. Louise's Centre,

Glenmaroon, Chapelizod, Dublin 20.

Tel: (01) 8999100 Fax: (01) 8211910

Email: st.louises@docservice.ie

Managed by: Ms. Mary Reynolds, Services Manager

St. Vincent's Centre,

Navan Road, Dublin 7.

Tel: (01) 8245300 Fax: (01) 8383446

Email: st.vincents@docservice.ie

Managed by: Ms. Mary Reynolds, Services Manager

St. Rosalie's, ,

Portmarnock, Co. Dublin.

Tel: (01) 8460132

Email: st.rosalies@docservice.ie

Managed by: Sr. Mary O'Toole, Services Manager

Training, Enterprise and Employment Service,

Unit 101, Coolmine Industrial Park, Dublin 15.

Tel: (01) 8213226 Fax: (01) 8215442

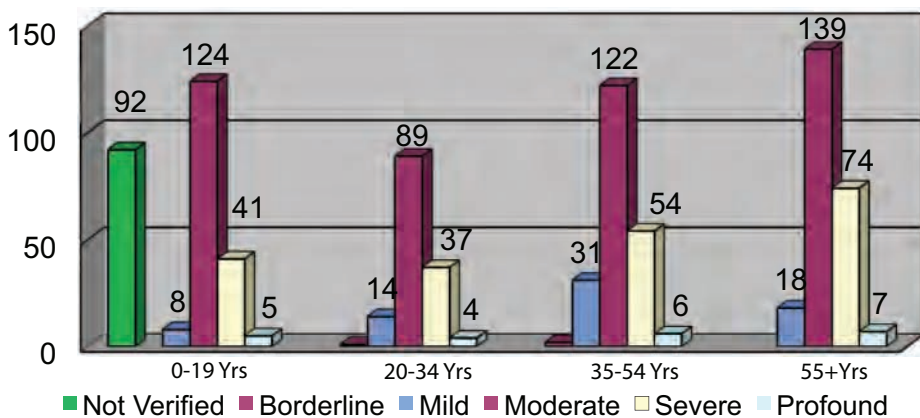
Email: weavers.dublin@docservice.ie

Managed by: Ms. Maureen Dunne, Services Manager

Map of Service Locations Dublin Region



Service Users by Age and ID Level 2014 - Dublin



The background of the page is a faded, orange-tinted photograph of a large, multi-story building with a prominent arched entrance. A large tree is visible on the left side of the frame, partially obscuring the building. The overall aesthetic is warm and historical.

Limerick Service Developments

Community Residential Service, Limerick

CRS Limerick provides residential services for 92 Service Users in the Annacotty, Castletroy and Rhebogue areas. This service is provided from 19 different houses and supported by Social Care, Care staff and a Nursing Team based in St Vincent's Centre Lisnagry. The main aim of the service is to provide person-centred supports for each person in safe and homely dwellings and for each person to integrate into his or her respective community.

New home at Briarfield

On Friday 3rd October 2014 Kieran O'Donnell TD officially opened a new residence in Briarfield, Limerick which is now home to four service users. All four Ladies transferred from St Vincent's Centre where some had lived for over 40 years so this was a very significant move and a whole new lease of life for the ladies and their families. Speaking on behalf of the ladies, Kathleen Dalton pointed out how delighted they were in their new home and looked forward to their family members and friends calling. They loved the opportunity to go shopping in the local shops.

It is the aim of the Service to comply with the Government Congregated Setting Report and Service Strategic Plan to offer residents options to move from St. Vincent's Centre into their local communities. The Service already has nineteen residential houses with over ninety service users living in the Annacotty, Castletroy and Rhebogue areas.



Mary O'Brien, Mary O'Shea, Mary Philomena Fitzpatrick, Kathleen Dalton outside their new home at Briarfield.

St. Vincent's Centre, Limerick

St. Vincent's Centre, based in Lisnagry, Co. Limerick, provides supports to service users and families. It provides a residential service to 131 residents, a day service to 131 full time and 6 part time service users, adult respite to 67 service users and children's respite to 40 service users.

St. Vincent's Centre hosts the MDT team for the Limerick region. The majority of residential services are based on campus either in traditional units or in a number of housing clusters. The Service is working with families and service users to transfer residents to more appropriate accommodation in the community. These projects include moving four people to Cappamore and



four more residents from Lisnagry to Raheen, Limerick by the end of 2015.

Nagle House / Spraoi

Nagle House officially open its doors in January 1988 as a sheltered work shop for 26 service users. Over the years it developed into an Adult Activation / Day Service for both residential and day attenders. It closed its doors for the last time on 12th March 2014 and we relocated to our new area Spraoi Adult Activation.

*Niamh Kiely and Gretta Hickey
in Spraoi Activation.*

Corporate Volunteer Day

The 4th July 2014 was a day with a difference for the Daughters of Charity Disability Support Services and saw the completion of a project which was originally conceived in March of that year. The idea was to complete a project in a single day which would benefit all of the service users and families accessing St. Vincent's Centre Services. The final project agreed upon was to build a wheelchair accessible garden area incorporating a sensory area.

Orchard Landscapes, who have been involved in other Difference Days projects, came on board and drew up plans which included a sensory walkway, wheelchair accessible picnic areas, pergolas, gazebos, a raised bed area, compost area, refurbishment of the green house and bamboo screening.

The company supporting the corporate volunteer day was Fidelity Investments with branches in both Citywest and Galway. Staff from Fidelity Investments were invited to Limerick to look at plans and view the site for the proposed project. The Fidelity group agreed to provide both manpower and finance to allow the project to go ahead.

The manpower consisted of a volunteer squad in excess of 250 people, who all gave 100% on the day. Staff and Service Users from both residential and day services, as well as maintenance and catering staff, came together to actively take part on the day. The volunteers were assigned to their project leader and work commenced on 16 different areas of the garden. As different groups finished their various tasks teamwork became very



Fidelity Investments Volunteers

evident as volunteers moved from one project to another to ensure their completion by 5pm.

Four months later, as service users and staff enjoy the benefits of this beautiful garden area, we can clearly see the benefit of the largest volunteer initiative that the Daughters of Charity Service have ever been involved in. Teambuilding and teamwork were very much the focus of the day.



TV3, who were already working with Difference Days, looked to include the Lisnagry project as part of a series of programmes, “Renovation Nation”, which is a community-based programme aiming to help charitable organisations across Ireland to refurbish their properties. As part of this initiative, interviews were carried out with service users, their families and staff members.

Training, Enterprise and Employment Service, Limerick

TEES provides services for 139 Services Users in four different centres in Limerick City and St Vincent's Centre Lisnagry. The aim of the service is, through a person centred approach, to implement all the supports associated with New Directions and for each person to reach their full potential.

New Hub for TEES Limerick

In 2014 a new centre was opened for TEES Limerick. A large crowd of parents and families, staff, service users, HSE personnel, local business people and politicians attended the official opening of the Rendu Centre. Service users have been able to move from St. Vincent's Centre Lisnagry and are more involved in community activities such as swimming in the local pool and training at University of Limerick sports complex. Others are involved in active citizenship. The Rendu Centre is an excellent hub in line with New Directions and will support social integration into the local community.



M.C. Nancy Leddin.

The Creative Show

'The Creative Show' is an artistic collaboration between Limerick Youth Theatre (LYT) and the Daughters of Charity designed to introduce members to a rich tradition of theatre and its contemporary practices by providing theatre training for young people from all social and cultural backgrounds.

The aim was to have all participants foster a culture that supported each other through sharing and collaboration. Another aim was to have a positive influence on the local community's attitudes to people with special needs. For this to happen, it was important to highlight the artistic talents of each cast member

Following extensive auditions twenty-six people with special needs and twenty people from Limerick Youth Theatre were selected. From this group the show Channel Surfing was born. After ten weeks of rehearsal, the show was performed to capacity audiences at the Belltable theatre. Feedback through local media was very positive and there have been many expression of interest from other artistic and theatrical groups to collaborate on future projects with our service users.

The collaboration between DOC and LYT is now firmly established with further performances scheduled. The involvement of people with intellectual disability in local communities has contributed positively to the artistic life of the city and has also helped change peoples' perception of individuals with special needs. Further plans to promote social inclusion and highlight special need issues through drama and dance include workshops with guest artists together with the involvement of local schools and Universities as project partners.





North Tipperary/Offaly Service Developments

St. Anne's Centre, Roscrea Residential Services – Tipperary/Offaly

Innovations in Respite Services

In October 2013 respite services were reconfigured to ensure that the Service was working within agreed funded occupancy levels for both adults' and children's respite. The respite service now operates on a week-on week-off basis for both children's and adults' services, accommodating all service users. This model has created a more cohesive staff team, affording the home manager more structured time to meet with her team whilst also attending to operational management functions. This was more difficult when two houses were open at the same time. Thus, there is more efficient utilisation of resources and consistency of staff team for the service users to deliver a meaningful respite service to them.

The GENIO grant awarded to fund two service users for host family respite has proved to be of great benefit in the provision of an alternative model of respite. This model has proved to be a very positive experience for both service users who have become very involved in the community of their host families. Going forward, it will be important to sustain and develop this model of respite, which promotes social inclusion.

St. Anne's Day Service, Roscrea

Railway Shop, Thurles

The Railway Shop located in Thurles Station has been leased from Iarnród Éireann since 2007. It provides meaningful sheltered employment in an integrated inclusive community setting to 6 Service Users who reside in the Thurles region. The shop provides an outlet where customers can purchase drinks, confectionary, newspapers and magazines. The Service has recently committed to extending the lease for an additional 4 years. Benefits to individuals include interface with customers who now know Service Users by name and individuals providing a meaningful service in the community.



Declan Ryan and Christine Grennan

Human Rights Citizenship Course

Eleven Service Users commenced a second year continuation of the LIT Advocacy Course in Human Rights and Citizenship. The aim of the course is to develop peoples understanding of Human Rights and Citizenship relative to their personal daily lives. The course is run one day a week over a 14 week period.

The course content covers the following:

How do Governments work and how we are part of it.

What we can do to make a decision.

What makes a good citizen and how can we be an active citizen.

What are communities and how are we part of the community.
What are Treaties and how do they work. What are Human Rights.
Rights and responsibilities and our responsibility for each right.

Joan Madden from Inclusive Opportunities wrote the following re what attending the course meant for her:

- Help to speak up for myself.
- Made me feel important.
- Helps me talk about how I feel about things.
- I have rights and choices.
- I made new friends and met old ones I had gone to school with.
- Other people should do the course
- I really enjoyed doing the course.



Joan Madden

North Tipperary Sports Partnership: Step It Up Challenge

The Irish Sports Council issued an invitation to organisations throughout the country to join them in a challenge to become more physical. The aim of the Challenge was to raise the bar on workplace wellbeing and promote a better work life balance. The North Tipperary Sports Partnership organised Step It Up Challenge between Inclusive Opportunities and Cabragh Resources both Day Services based in Thurles. The challenge was run over a four-week period when each person's steps were measured on a pedometer. The challenge helped to promote more active and healthy lifestyles for people with disabilities. Inclusive Opportunities and Cabragh Resources won the prize for "Best Small Organisation" in the Step It Up Challenge Project.



Ann Hackett, Edel Quinn, Joan Madden, Mary Long, Declan Ryan.

Limerick / Tipperary / Offaly Region Service Locations

Central Management Administrative Office

St. Vincent's Centre, Lisnagry, Co. Limerick

Tel: (061) 501400 Fax: (061) 330161

Email: info@lim-docservice.ie

Managed by: Ms. Liz Reynolds, Assistant Chief Executive Officer,
Limerick/Tipperary/Offaly

Community Residential Services

The Gate Lodge, Lisnagry, Co. Limerick.

Tel: (061) 501400 Fax: (061) 339027

Email: john.ocallaghan@lim-docservice.ie

Managed by: Mr. John O'Callaghan, Services Manager

St. Vincent's Centre

Lisnagry, Co. Limerick.

Tel: (061) 501400 Fax: (061) 330161

Email: info@lim-docservice.ie

Managed by: Ms. Breda Noonan, Services Manager

Training, Enterprise and Employment Services,

The Gate Lodge, Lisnagry, Co. Limerick.

Tel: (061) 501400 Fax: (061) 339027

Email: john.ocallaghan@lim-docservice.ie

Managed by: Mr. John O'Callaghan, Services Manager

St. Anne's Centre,

Roscrea, Co. Tipperary.

Tel: 0505 22046 Fax: 0505 22525

Email: info@stannes.ie

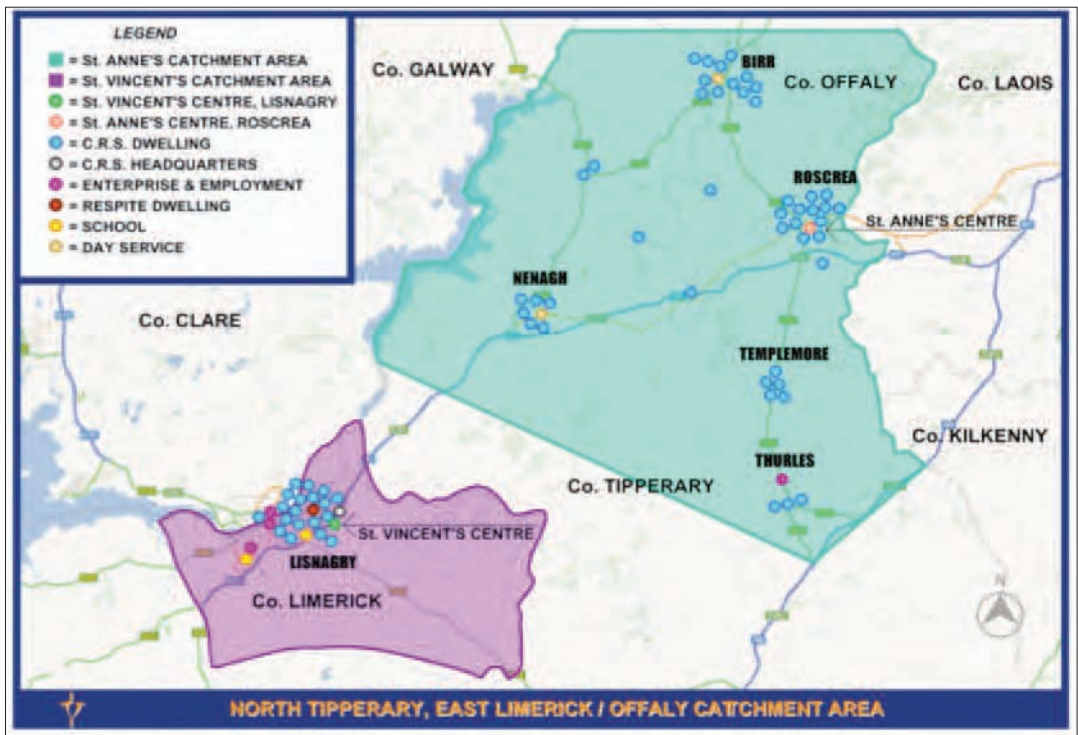
Residential Services

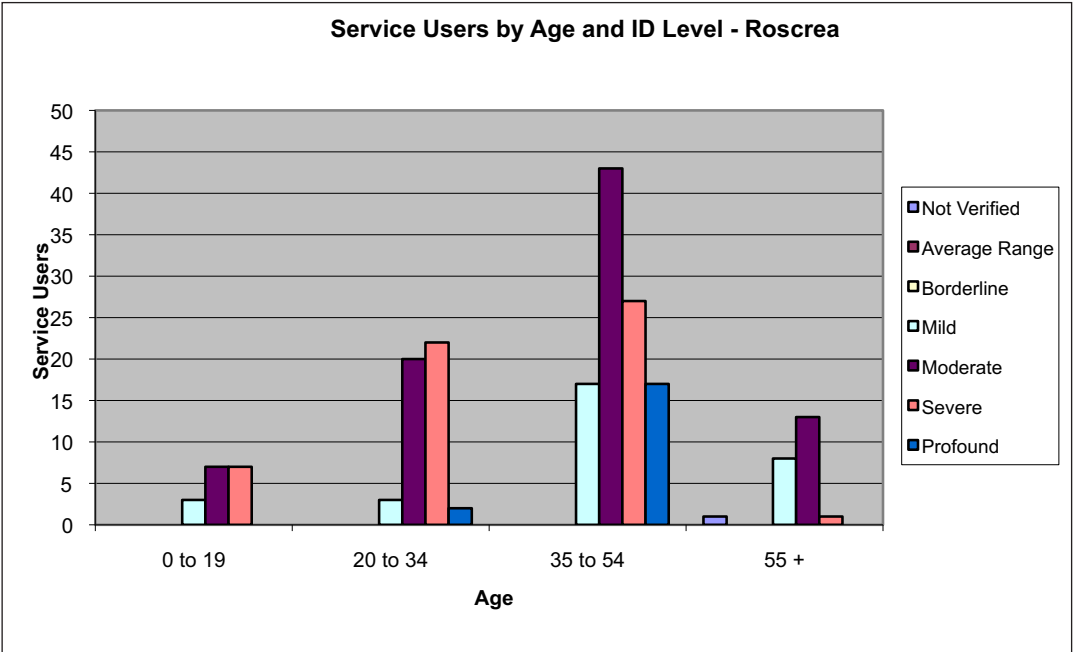
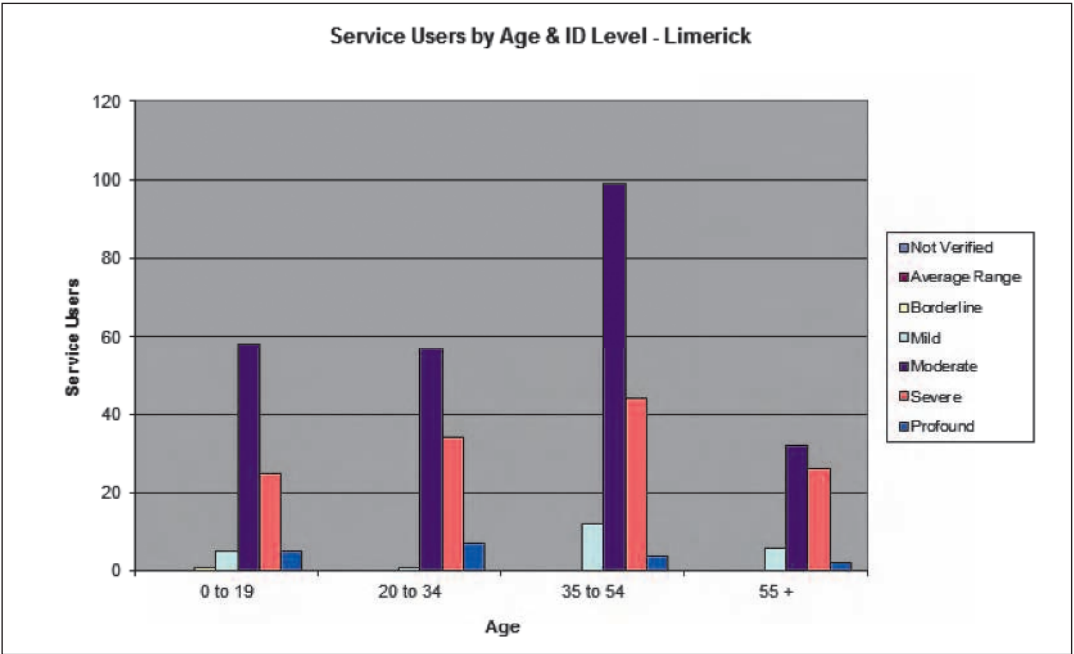
Managed by: Ms. Catriona Larkin, Services Manager.

Day Services

Managed by: Ms. Marie Grimes McGrath, Services Manager.

Service Locations Limerick / Tipperary / Offaly Region





Mission Integration

Mission Integration engages all the efforts, processes, programmes and relationships of the Service that help to enhance our understanding of and commitment to our identity, heritage, mission and core values. It calls us to make sure that everything we do, every decision we make and every attitude we hold demonstrates in practical and measureable ways, that we are being truly led by the vision of St. Louise and St. Vincent. The work of Mission Integration deepens our capacity to live our identity as a Daughters of Charity Service both organisationally and personally.



Sr. Stella Bracken, Mary Reynolds and Maureen Dunne attending Mission Training

The integration of our mission into every dimension of our Service is the shared responsibility of the Board of Directors, management, staff and volunteers. The Service Mission Integration team has a key role in serving as a resource, providing education, devising programmes and processes that increase our understanding of and commitment to the meaning and implications of our Mission, Core Values, and Daughters of Charity identity.

Even with a cursory glance at HIQA standards it is obvious that there is a high correlation between them and our Core Values. One piece of valuable work undertaken by the team this past year was going through “Living our Core Values” booklet and matching the behaviour associated with each core value and HIQA standards. This was an exercise well worth doing, as it helps to create unity in delivering a high quality service.

Quality and Risk Management

HIQA is the independent authority established to drive continuous improvement in Ireland's health and personal social care services, monitor the safety and quality of these services and promote person-centred care for the benefit of the public.

During a year when the Service has been challenged by a greater need for efficiency and value for money, the Daughters of Charity Service has completed a full year of HIQA monitoring and registration inspections. In 2014 we had 46 HIQA inspections resulting in successful registration for 13 designated centres.

These visits were an enabler for reviewing existing processes and systems within the Service. These drove Quality Improvement initiatives including developing new or reviewing existing policies and practices, person centred planning and drove the demand for increased training programmes on Childrens First, Service User Protection and Welfare, Fire, Vehicle Safety and Medication Management.

Each HIQA Visit provided shared learning which was embraced by all involved and has driven an improvement in the quality of services across the organisation. As a service the goal is to continue to improve and ensure there is a systematic ongoing effort to raise standards.

The background of the page is a faded, orange-tinted photograph of a building's entrance. A large tree is on the left, and a white arched doorway is in the center. The text 'Financial Report 2014' is centered over the image.

Financial Report 2014

Financial Statements

Dublin – 2014

INCOME AND EXPENDITURE ACCOUNT

Year ended 31 December 2014

	2014	2013
	€	€
Health Service Executive Revenue Grant	56,378,324	56,797,554
Other income	<u>7,885,698</u>	<u>8,612,816</u>
Total income for the year	64,264,022	65,410,370
Pay expenditure	56,605,972	57,987,067
Non pay expenditure	<u>8,063,008</u>	<u>7,416,863</u>
Total expenditure for the year	<u>64,668,980</u>	<u>65,403,930</u>
Operating (deficit)/surplus for the year	<u>(404,958)</u>	<u>6,440</u>
Cumulative surplus brought forward	<u>309,265</u>	<u>302,825</u>
(Deficit)/surplus carried forward	<u>(95,693)</u>	<u>309,265</u>

	2014	2013
	€	€
Details of Other Income		
Superannuation	1,791,351	1,891,924
Pension levy	2,361,789	2,539,088
Long stay charges	2,483,306	2,718,425
Payroll refunds	234,801	278,248
In-patient income	135,810	128,943
Canteen	186,764	162,401
Sundry	<u>691,877</u>	<u>893,787</u>
	<u>7,885,698</u>	<u>8,612,816</u>

	2014	2013
	€	€
Details of Pay Expenditure		
Administration	2,743,298	2,889,289
Medical and dental	998,042	941,275
Nursing and allied	41,093,665	42,422,670
Para medical	2,371,624	2,414,703
Catering, housekeeping & maintenance	5,754,671	6,000,798
Pensions	<u>3,644,672</u>	<u>3,318,332</u>
Total Pay Expenditure	<u>56,605,972</u>	<u>57,987,067</u>

Financial Statements

Dublin – 2014 (cont'd.)

Details of Non Pay Expenditure	2014 €	2013 €
Drugs and medicines	408,762	438,474
Medical and surgical appliances	547,112	496,361
Catering	1,062,550	1,032,814
Power, heat and light	1,043,067	1,122,308
Cleaning and washing	557,437	483,376
Hardware and crockery	30,284	12,608
Bedding and clothing	38,524	23,670
Maintenance	1,172,695	755,863
Farm and grounds	64,463	63,703
Transport and travel	648,564	627,437
Bank interest and charge	8,531	10,387
Insurance	293,049	325,300
Audit	30,750	30,750
Office expenses	682,623	585,705
Rent and water rates	252,980	379,663
Security	307,564	257,953
Professional fees	228,859	188,599
Trainee allowances	79,082	133,824
Training courses	161,721	59,790
Client activities	166,187	167,051
Membership descriptions	148,405	87,148
Sundries	129,799	134,079
	<u>8,063,008</u>	<u>7,416,863</u>

Balance Sheet Dublin - 2014

AS AT 31 DECEMBER 2014	€	2014 €	€	2013 €
Fixed assets		60,956,848		55,728,472
Current assets				
Health Service Executive	3,083,321		3,223,682	
Debtors and prepayments	1,951,404		925,195	
Bank and cash on hand	<u>539,998</u>		<u>481,519</u>	
		<u>5,574,723</u>		<u>4,630,396</u>
Current liabilities				
Creditors and accruals	<u>4,900,877</u>		<u>3,514,905</u>	
 Net current assets		 673,846		 1,115,491
Medium and long term loans		(14,855,668)		(14,555,668)
Net assets		<u><u>46,775,026</u></u>		<u><u>42,288,295</u></u>
Financed by:				
Revenue income and expenditure account		(95,693)		309,265
Capital income and expenditure account		(15,799,515)		(15,485,146)
Capitalisation account		59,309,516		54,081,140
Capital reserve		1,713,386		1,735,704
Revaluation reserve		<u>1,647,332</u>		<u>1,647,332</u>
		<u><u>46,775,026</u></u>		<u><u>42,288,295</u></u>

Financial Statements

Limerick – 2014

INCOME AND EXPENDITURE ACCOUNT

Year ended 31 December 2014

	2014	2013
	€	€
Health Service Executive revenue grant	24,573,708	24,901,050
Other income	<u>5,544,357</u>	<u>5,542,449</u>
Total income for the year	30,118,065	30,443,499
Pay expenditure	27,125,700	27,687,977
Non pay expenditure	<u>3,154,149</u>	<u>2,629,424</u>
Total expenditure for the year	<u>30,279,849</u>	<u>30,317,401</u>
Operating (deficit)/surplus for the year	(161,784)	126,098
Exceptional item - cancellation of loan from Dublin Service	0	1,700,000
Cumulative surplus/(deficit) brought forward	<u>231,410</u>	<u>(1,594,688)</u>
Surplus carried forward	<u><u>69,626</u></u>	<u><u>231,410</u></u>

	2014	2013
	€	€
Details of Other Income		
Superannuation	948,757	980,329
Pension levy	1,324,660	1,398,843
HSE - East Limerick Children's Services	1,499,610	1,281,654
HSE - miscellaneous funding	569,648	663,035
Long stay charges	923,677	961,451
Payroll refunds	181,289	210,433
Board and lodgings	3,755	2,080
Canteen	6,476	6,670
Sundry	<u>86,485</u>	<u>37,954</u>
Total Income	<u><u>5,544,357</u></u>	<u><u>5,542,449</u></u>

Financial Statements

Limerick – 2014 (cont'd.)

	2014	2013
Details of Pay Expenditure	€	€
Administration	1,156,860	1,178,518
Medical and dental	199,107	223,629
Nursing and allied	19,977,029	20,427,992
Para medical	1,845,633	1,905,406
Catering and housekeeping	1,393,104	1,420,980
Maintenance	308,553	322,590
Other wages	1,340,427	1,375,127
Pensions	904,987	833,735
Total Pay Expenditure	<u>27,125,700</u>	<u>27,687,977</u>

	2014	2013
Details of Non Pay Expenditure	€	€
Drugs and medicines	176,440	167,016
Medical and surgical appliances	102,574	118,941
Catering	463,329	413,743
Power, heat and light	472,860	493,579
Cleaning and washing	243,953	207,574
Hardware and crockery	41,423	23,124
Maintenance	592,112	258,424
Transport and travel	284,647	253,970
Finance charges	240,300	228,669
Office expenses	314,606	306,739
Service user activities	117,062	121,619
Sundries	104,883	36,026
	<u>3,154,189</u>	<u>2,629,424</u>

Balance Sheet Limerick - 2014

AS AT 31 DECEMBER 2014	€	2014 €	€	2013 €
Fixed assets		21,950,648		21,698,260
Current assets				
Health Service Executive	1,294,918		1,313,840	
Debtors and prepayments	725,486		113,967	
Bank and cash	<u>0</u>		<u>653,486</u>	
	<u>2,020,404</u>		<u>2,081,293</u>	
Current liabilities				
Bank overdraft	576,408		565,974	
Creditors and accruals	<u>1,539,425</u>		<u>1,286,566</u>	
	2,115,833			1,852,540
Net current (liabilities)/assets		(95,429)		228,753
Medium and long term loans		<u>(336,124)</u>		<u>(336,124)</u>
Net assets		<u>21,519,095</u>		<u>21,590,889</u>
Financed by:				
Revenue income and expenditure account		69,616		231,410
Capital income and expenditure account		(501,167)		(338,779)
Capitalisation account		21,515,761		21,263,373
Revaluation reserve		<u>434,885</u>		<u>434,885</u>
		<u>21,519,095</u>		<u>21,590,889</u>

Financial Statements

Roscrea – 2014

INCOME AND EXPENDITURE ACCOUNT

	2014	2013
Year ended 31 December 2014	€	€
Health Service Executive revenue grant	12,595,554	12,383,409
Other income	<u>2,620,013</u>	<u>2,411,367</u>
Total income for the year	15,215,567	14,794,776
Pay expenditure	13,980,035	13,353,121
Non pay expenditure	<u>1,762,799</u>	<u>1,609,855</u>
Total expenditure for the year	<u>15,742,834</u>	<u>14,962,976</u>
Operating deficit for year	(527,267)	(168,200)
Previous year deficit	<u>(193,493)</u>	<u>(25,293)</u>
Deficit carried forward	<u><u>(720,760)</u></u>	<u><u>(193,493)</u></u>

	2014	2013
Details of Income	€	€
Superannuation	384,037	394,939
Pension levy	519,027	575,975
Long stay charges	810,815	812,488
Payroll refunds	108,209	105,657
Canteen	12,873	13,241
Sundry	<u>785,052</u>	<u>509,067</u>
Total Income	<u><u>2,620,013</u></u>	<u><u>2,411,367</u></u>

Financial Statements

Roscrea – 2014 (cont'd.)

Details of Pay Expenditure	2014 €	2013 €
Administration	479,774	470,414
Nursing and allied	12,522,525	12,063,432
Para medical	131,915	127,896
Catering and housekeeping	120,655	130,011
Maintenance	183,262	210,048
Pensions	<u>541,904</u>	<u>351,320</u>
Total Pay Expenditure	<u><u>13,980,035</u></u>	<u><u>13,353,121</u></u>

Details of Non Pay Expenditure	2014 €	2013 €
Day services	364,434	360,264
Residential services	636,682	619,063
Family services	66,898	61,744
Drugs and medicines	11,704	624
Catering	17,780	17,703
Power, heat and light	95,107	97,078
Cleaning and washing	17,587	19,520
Maintenance	157,135	170,746
Transport and travel	116,324	116,921
Finance charges	159,655	34,933
Office expenses	115,464	108,425
Sundries	<u>4,029</u>	<u>2,834</u>
	<u><u>1,762,799</u></u>	<u><u>1,609,855</u></u>

Balance Sheet Roscrea - 2014

AS AT 31 DECEMBER 2014	2014	2013
	€	€
Fixed assets	10,667,079	10,861,436
Current assets		
Health Service Executive	1,070,673	769,527
Debtors and prepayments	<u>183,611</u>	<u>110,887</u>
	<u>1,254,284</u>	<u>880,414</u>
Current liabilities		
Creditors and accruals	<u>1,921,552</u>	<u>985,452</u>
Net current liabilities	<u>(667,268)</u>	<u>(105,038)</u>
 Net assets	 <u><u>9,999,811</u></u>	 <u><u>10,756,398</u></u>
Financed by:		
Revenue income and expenditure account	(720,760)	(193,493)
Capitalisation account	10,667,079	10,861,436
Capital grants	<u>53,492</u>	<u>88,455</u>
	<u><u>9,999,811</u></u>	<u><u>10,756,398</u></u>

