



DAUGHTERS OF CHARITY
Disability Support Services CLG

2016
Annual Report

*According to the spirit of
St. Louise de Marillac and
St. Vincent de Paul
and inspired by their Christian vision of service
to those most in need,
the Daughters of Charity Service
for Persons with Intellectual Disability
recognises that each person possesses
a unique dignity and potential.*

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Chairperson's Foreword

Chairperson's Foreword



The Board of Directors of the Daughters of Charity Disability Support Services CLG met 10 times during 2016. I welcome and thank Mr John O'Quigley for accepting the invitation to become a member of the Board. His willingness to serve on the Board and as a member of the Finance Committee is greatly appreciated. Dr Mary Staines retired from the Board in August. We thank her for her generous service, her commitment and valuable contribution since 2007, as a member of the Board and Chair of the Quality and Risk Committee and her contribution to DOCTRID.

It was with great sadness that the Community of the Daughters of Charity had to make the inevitable decision to withdraw the remaining Sisters from living in Lisnagry. We are fortunate that Sr Breege can continue to act as chaplain in St Vincent's and Roscrea. Daughters of Charity Sisters took up residency in Woodstown House in March 1952 and since then with the help and support of co-workers established and developed the Service in Lisnagry. The Service organised an event to acknowledge the Sisters contribution on 22 June 2016. This occasion was organised in a sensitive and thoughtful way and was greatly appreciated by the Sisters. Work continues on the St Vincent's Centre

Navan Road renovation project which is nearing completion. The transformation of this building will provide a safe and pleasant environment for all services users, staff and visitors alike.

We are indebted to Respect for their continued untiring work in raising funds to support projects for the Service and their continued challenge to meet fundraising targets to run the DOCTRID Research Institute. I would like to thank the members of the Board and Board Sub - Committees, Denis Cronin and his management team, staff, volunteers and families for all their support and for the time and attention they have given to caring for our 'special' people. Thank you also to our funders both statutory and voluntary for their ongoing support. We look forward to our ongoing work together during the coming year as we continue striving to deliver a quality service to those in our care.

A handwritten signature in blue ink that reads "Goretta Butler". The signature is written in a cursive style and is positioned above a horizontal line.

Sr. Goretta Butler, D.C.
Provincial/Chairperson.

Chief Executive Officer's Introduction



2016 was an interesting year as the economy continued to strengthen, and the Service continued to try to develop and provide supports in line with national policies, the Health Act and best practice. The Service is very focused on changing our model of Service to ensure that service users' wishes are entertained and that service users have choice. This, in some cases, will mean the service users will not have a complete wrap-around service, but will have supports if and when required. This hopefully will lead to a better life for people we support.

HIQA inspectors were very active in residential services throughout the year and I am glad to say that the majority of centres were passed for registration. Some are not yet registered because of circumstances outside of our control (unsuitable premises, inappropriate placements) but we continue to work with the HSE to address these issues.

From a day service perspective, we continued to try to develop services in line with the New Directions policy, which emphasis smaller, more personalised, community-based activities. We were very lucky to be able to officially open a new centre in Blakestown, Dublin.

In relation to Children's Services, both our Limerick and Dublin Services continue to be challenged with the number of referrals and unfortunately have long wait lists. We have not been allocated sufficient staff to address these issues at present in either region and we would like to be in a position to respond in as timely a manner as possible. We continue to press the HSE for more resources.

Unfortunately, this year, the Daughters of Charity

community decided to withdraw the last remaining sisters from Lisnagry in Limerick. We had a special day to mark this occasion and it was very sad to realise that there would be no sisters left in Lisnagry after over sixty years. We wish the sisters well and will continue to work with the Daughters of Charity community to try and ensure that their ethos and philosophy continues throughout the Service.

One of the main challenges to the Service at present is the changing needs of service users. This is particularly an issue with our residents as a consequence of ageing. A number have been diagnosed with dementia and require specialised supports. Others will need to move to alternative accommodation as, for mobility reasons, they cannot manage in existing houses. This is a national problem, as all service providers have this issue.

We are delighted that during the year work continued on the renovation of Navan Road and plans are being prepared to move in in January 2017.

Throughout the year we got great support from volunteers (individual and corporate) and fundraisers across the country. RESPECT in Dublin assisted in the renovation of three old bungalows, but there were many other fundraising events in Limerick and Roscrea that also contributed to improving the lives of service users.

In reality, every year in the disability sector is going to be a tough year, as the Service strives to do better and to support more people. I hope that across the Service during this year, people could see improvements and positive actions.

I would like to thank service users, parents and families, staff and volunteers for their support during the year and I look forward to working with all in the new year, 2017.

A handwritten signature in blue ink that reads "Denis Cronin".

Denis Cronin
Chief Executive Officer

Board of Directors

Sr. Goretti Butler DC Chairperson



Professional Background:
Social Care, Early Education,
Family Therapist.

Key Appointments held:
Goretti Butler is a Daughter of
Charity of St. Vincent de Paul. She
is currently Provincial of the

Daughters of Charity. Prior to this Goretti was Director
of Services of the Daughters of Charity Child and
Family Services providing a range of family support
services to children and families, primarily based in the
Dublin region. In her earlier years Goretti worked in
Glenmaroon and in Ballyfermot. Chairperson of Board
of Directors since April 2013.

Sr. Justine O'Brien DC



Professional Background:
Education

Key Appointments held:
Worked in Education at classroom
level, in administration at Board of
Management level with
disadvantaged mainstream children
and with children with an

intellectual and physical disability. Campaigned on
behalf of disadvantaged people in conjunction with
various agencies in Inner City Dublin and in the
Ballyfermot/Cherry Orchard areas.

Currently Bursar of the Irish Province of Daughters of
Charity which has responsibility to the Kenyan Mission.
Joined the Board in 2012.

Dr. Mary Staines Chairperson, Quality & Standards Sub-Committee

Professional Background:
Medical – Consultant Psychiatrist

Key Appointments held:
Clinical Director, Stewart's
Hospital, Clinical Head of
Postgraduate Training, College of
Psychiatry of Ireland.
Joined the Board in 2007.
Retired from the Board in August 2016.



Sr. Bernadette MacMahon DC

Professional Background:
Education

Key Appointments held:
Head of Department of Education,
Mater Dei Institute of Education,
1970 to 1986. Former Provincial of
Daughters of Charity of St. Vincent
de Paul. Former Chairperson of the Board of Directors
of the Daughters of Charity Service for Persons with
Intellectual Disability, 1986 to 1995. Director,
Vincentian Partnership for Social Justice, 1995 to date.
Joined the Board in 2007.



Mr. Michael Doyle

Professional Background:
Education Welfare

Key Appointments held:
Regional Manager, National
Educational Welfare Board. Senior
School Attendance Officer, Dublin
City. Chairman and Board Member
of iScoil. Community
Development Worker, National
Committee on Pilot Schemes to Combat Poverty.
Michael has a long history of involvement with
Boards of Management at both primary and post-
primary school level.
Joined the Board in 2015.



Dr. Danny O'Hare

Professional Background:
Higher Education



Key Appointments held:
Founding President DCU. Former Chairperson of Food Safety Authority, the Government Task Force on the Physical Sciences, the Expert Group on Future Skills Needs, the Information Society Commission, the Ballymun Regeneration Project. Former Board Member of Media Lab Europe and of Calor. Chairman of the Independent Hospitals Association of Ireland, the Governing Authority of the Milltown Institute, the Dublin Airport Stakeholders Forum and of Exploration Station, the National Interactive Science Centre. Member of the Irish Medical Council and of the Edmund Rice Schools Trust. Member of RESPECT Fundraising Committee. Joined the Board in 2006.

Sr. Sheila Ryan DC

Professional Background:
Nursing



Key Appointments held:
Trained as a nurse and is qualified in three nursing disciplines. Worked in several Centres in the Daughters of Charity Disability Support Services, latterly as Service Manager in St. Vincent's Centre, Lisnagry. Currently a member of the Irish Provincial Council of the Daughters of Charity. Joined the Board in 2014.

Mrs. Sally Byrne

Professional Background:
Business/ Financial



Key Appointments held:
Trained as Chartered Accountant in Pricewaterhouse. Financial Controller, Kelkin Limited, Health Food company 1989-2003
Financial Controller, Oppermann Associates Limited, Architects, 2003-2010. Joined the Finance Office of the Provincialate of the Daughters of Charity of St Vincent de Paul in 2010. Joined the Board in 2014

Mr. John O'Quigley

Professional Background:
Financial



Key Appointments Held:
Trained as a Chartered Accountant and spent his career in one of the major international accountancy firms. Currently a Director of 3 companies operating in the financial services sector and serves on a stakeholders group of the European pensions authority (EIOPA).
Joined the Board in 2016.

Mr. Noel Kidney

Professional Background:
Architecture and Urban Design



Practised in Burke Kennedy-Doyle & Partners, becoming Joint Managing Director for 15 years until 2009. Member of RESPECT Fundraising Board.
Joined the Board in 2014.

Corporate Governance

Board of Directors

A Board of Directors appointed by the Daughters of Charity provides governance oversight for the Service. Board members serve on a voluntary basis and receive no remuneration for their services. Theirs is a non-executive function. They are possessed of a broad skill base, with a variety of expertise in corporate and professional life and in both care for and parenting of people with disability. This diversity of expertise ensures effective and balanced leadership of the Service. The Board of Directors meets on a monthly basis, conducting its affairs in accordance with established best governance practice. It regularly reviews all aspects of its governance strategies. The Chief Executive Officer is in attendance, with members of the Executive Team attending and making presentations on their areas of operational accountability as and when required.

Sub-Committees of the Board of Directors and other Organisational Bodies

A number of Sub-Committees, chaired by Board Members, meet on a monthly or bi-monthly basis as appropriate. Board members, Executive team members, Service Managers and other key personnel form the body of these Committees.

Audit and Finance Sub-Committee

The Audit and Finance Sub-Committee meets on a monthly basis to ensure appropriate auditing of service finances and to monitor the financial status and performance of the Service. This meeting takes place one week prior to the meeting of the Board of Directors, facilitating the efficient transmission of up-to-date financial data to the Board.

Quality and Risk Sub-Committee

The Quality and Risk Sub-Committee meets on a bi-monthly basis to monitor quality and standards on a Service-wide basis, overseeing the Service's clinical risk management framework and receiving regular reports on development of policies and procedures designed to ensure that high standards in all aspects of service delivery are maintained.

Nomination Sub-Committee

The Nomination Sub-Committee meets as required to identify suitable members of the Board of Directors and to ensure orderly replacement of Board members.

Remuneration Sub-Committee

The Remuneration Sub-Committee meets as required to ensure that remuneration policies and practices comply with public pay policy.

Mission Integration Team

The Mission Integration Team, comprising senior managers and key personnel within the Service, is tasked with the integration of Service ethos, philosophy and values as outlined in the Service Policy into every aspect of service delivery. Chaired by the Director and Deputy Director of Mission Integration, Sr. Kathleen Moore DC and Sr. Bernadette McGinn DC, the Team creates and promotes awareness through a programme of publications and workshops designed to bring staff members into regular contact with the ethos of the Service and its core values.

Service Ethics Committee

The Service Ethics Committee meets on a quarterly basis. Chaired by a member of the Executive, its membership comprises senior managerial and key staff, family, medical and legal representatives and a professional ethicist with specific expertise in the area of medical ethics. Matters of ethical concern of

any nature can be and are brought to the Committee's attention by any individual for consideration and direction. In addition, policies and procedures which have an ethical dimension are screened by the Committee. All research conducted in the Service is subject to ethical approval by a Sub-Committee of the Service Ethics Committee.

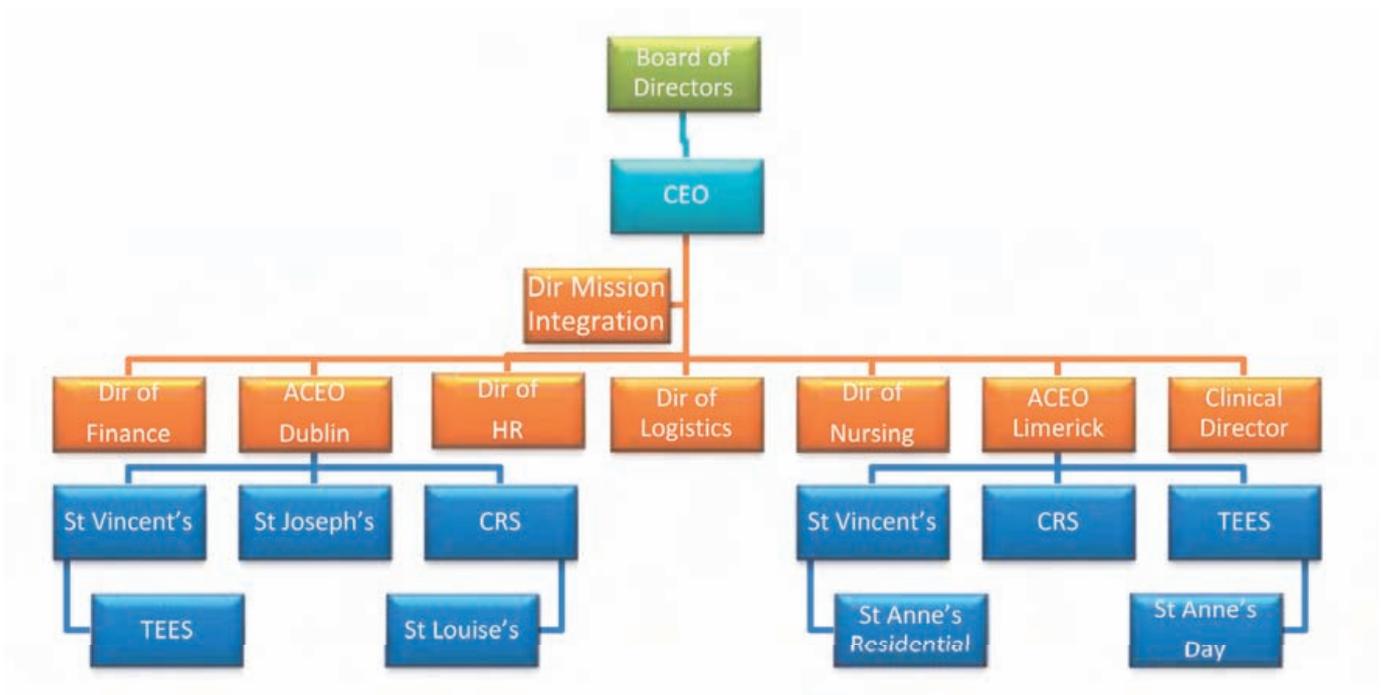
Chief Executive Officer

The Chief Executive Officer, as head of the Executive Team, co-ordinates the overall administration and management of the Service. The Chief Executive Officer is responsible to the Board of Directors.

Executive Team

The Executive Team is comprised of:

Denis Cronin	Chief Executive Officer
Sr. Marian Harte DC	Director of Nursing/Client Services
Roger Hynes	Director of Finance
Natalya Jackson	Director of Human Resources
Sr. Bernadette McGinn DC	Deputy Director of Mission Integration
Dr. Niamh Mulryan	Clinical Director, Dublin Service
Liz Reynolds	Assistant CEO, Limerick Service
Derek Tallant	Director of Logistics
Vacant	Assistant CEO, Dublin
Vacant	Director of Quality and Risk
Vacant	Clinical Director, Limerick



Daughters of Charity Disability Support Services Ltd:

Who We Are, What We Do

The Daughters of Charity Disability Support Services CLG is not-for-profit organisation providing a wide range of supports to children and adults with a moderate, severe or profound intellectual disability in the Dublin, North Tipperary/Offaly and Limerick regions. Although the company has charitable status it is almost fully-funded by the Health Service Executive.

Our History

The Community of the Daughters of Charity of St Vincent de Paul was founded in Paris in 1633 by St. Vincent De Paul and St. Louise de Marillac and is a worldwide organisation. The Sisters came to Ireland in 1855 and have been involved in providing services for persons with intellectual disability since 1892, starting in a workhouse in Cabra, which came to be known as St. Vincent's Centre, Navan Road. Providing a nationwide service, the Community identified a need for a similar service in Limerick and opened its centre in Lisnagry in 1952. In 2008 the Daughters of Charity Service took over responsibility for St. Anne's in Roscrea, providing a service in the Tipperary/North Offaly region, making the Daughters of Charity Service one of the biggest providers of services to people with intellectual disability in Ireland. .

Our Values

Guided by the spirit and ethos of the Daughters of Charity of St. Vincent de Paul, the Daughters of Charity Service aims to develop the potential of each person to the fullest, regardless of their level of ability, so that they can be enabled to lead as independent and as satisfying a life as possible

We are committed to:

- The development of the potential of each person with an intellectual disability in an atmosphere characterised by love, respect and creativity
- Enabling each person with an intellectual disability within the Service to take his/her place in society and in turn to contribute in a meaningful way
- Giving priority to people with the greatest need
- Advocacy and the promotion of justice for persons with intellectual disability.

The core values that guide us in our mission are:

Service, Respect, Excellence, Collaboration, Justice and Creativity

Our Vision

We are committed to supporting people with disabilities and their families in a person-centred, community-based, socially inclusive manner in accordance with our core values and underpinned by quality, best practice and research.

Referral Criteria

People of all ages with a moderate, severe or profound intellectual disability may be referred to the Daughters of Charity Service by family members, maternity hospitals, general practitioners or other agencies in the community. People being referred should live within the HSE catchment areas in which the Daughters of Charity Service operate.

Our Services include:

- Early Services • Education • Training, Enterprise and Employment Services • Day Activation • Residential Services • Respite Services • Alzheimers Service • Palliative Care.

Challenges

The Daughters of Charity Service is working to meet the needs of people with intellectual disability against a background of increasing demand. Some of the challenges within which we operate are:

- Maintaining quality services for existing service users as their needs change.
- Providing services for new admissions to our Service in the absence of sufficient accompanying funding from the HSE.
- Continuing to develop new community-based programmes to meet service user needs.
- Adapting and developing our physical infrastructure to address the recommendations of the Report on Congregated Settings within the constraints of limited capital funding.
- Developing and implementing programmes which promote greater integration between service users and the wider community.
- Ensuring that standards laid down by the Health Information and Quality Authority and the Health and Safety Authority are adhered to in all aspects of our service provision.

Overview of Service Operations

Legal Status

The Daughters of Charity Disability Support Services is a charity registered with the Revenue Commissioners, with all income being used for service provision to persons with intellectual disability.

Company Registration Number: 155212
Charity Registration Number: CHY7137

Registered Office:

St. Catherine's Provincial House, Dunardagh, Temple Hill, Blackrock, Co. Dublin.

Services

The Daughters of Charity Disability Support Services is recognised under the Health Acts as a Section 38 Agency providing services to adults and children with intellectual disability in community, day, respite and residential centres in Dublin, Limerick and North Tipperary/Offaly.

Funding Sources

The primary funding source for the Daughters of Charity Disability Support Services is the Health Service Executive, with whom it enters into annual Service Level Arrangements in each region in which it provides a service. Capital Assistance Grants have also been made available from the Department of the Environment through the Local Authorities for the purchase and development of accommodation for service users. Additional funding is provided by Parents and Friends Associations linked with local centres and by RESPECT, a registered charity which fundraises on behalf of the Daughters of Charity Dublin Services. The Community of the Daughters of Charity of St. Vincent de Paul has provided capital funding on a discretionary basis for the completion of one-off projects which might otherwise remain incomplete due to funding shortfalls.

Service User Involvement

Structures are in place to ensure that service users are actively involved in decisions which affect them. This is achieved by various means, including:

- Person-centred planning
- Key workers for each service user
- Circle of friends, including staff, family members and friends who assist service users in articulating and achieving personal goals
- Advocacy Groups
- Service User Protection and Welfare Committees.

Service Regions

Services are organised into two geographical regions managed by the CEO, the Assistant CEO and the other members of the Executive Team:

Daughters of Charity Service, Dublin

Daughters of Charity Service, Limerick

Daughters of Charity Service North Tipperary / Offaly

Services within the regions are grouped both by location and the nature of the service provided and are managed by Service Managers.

Service Developments

The Daughters of Charity Disability Support Services is committed to supporting individuals with disabilities and their families with services that are underpinned by quality, best practise and research. During 2016, the organisation sustained a commitment to a quality and risk structure that positively supported 2,380 children and adults, and 1,880 employees.

Department of Health Disability Regulations for Residential Services came into legislation on 1st November 2013. During 2016 designated centres continued to undergo monitoring and registration inspections by HIQA.

In total there are 86 designated centres across the service and HIQA visited Daughters of Charity Service locations 66 times during 2016. 45 of these were unannounced monitoring visits and 21 were announced registration inspections. At the end of 2016, 48 of the 86 centres are fully registered with HIQA with 25 others having completed their registration inspection and awaiting the outcome or a follow-up inspection. HIQA agreed that one location will not be considered for registration until 2018 when required structural work is due to be completed. One centre awaits a registration inspection and one centre has not yet opened.

During 2016 services have consistently performed well across a number of standard areas including:

- Residents' rights, dignity and consultation
- Communication
- Family, personal relationships and links with community
- Use of resources
- Healthcare needs

Over the year the organisation has continued to evidence improved governance and management structures and strong focus on quality staff training.

Key successes in 2016 in relation to quality improvement were:

- Completion of range of quality analysis reports across the Daughters of Charity Service.
- Development of shared learning fora to enhance the organisation's capacity to identify and respond to individual social care needs.
- Organisational commitment to the development of a project plan that seeks to expand access to an individual support model for those who want something different that cannot be met effectively by existing services.
- Training – In-service training continued, both mandatory and specialised. New instructors were trained to roll out new programmes for the management of challenging behaviour, medication management, service user protection and welfare, while existing programmes were reviewed and updated. Twelve managers were afforded the opportunity of achieving a recognised management qualification with a third level institution while 77 care staff completed their FETAC 5 Intellectual Disability Award.

There are a range of key challenges for 2017 which the organisation seeks to address in addition to

ensuring the Service is fully aligned to Department of Health regulations.

These include:

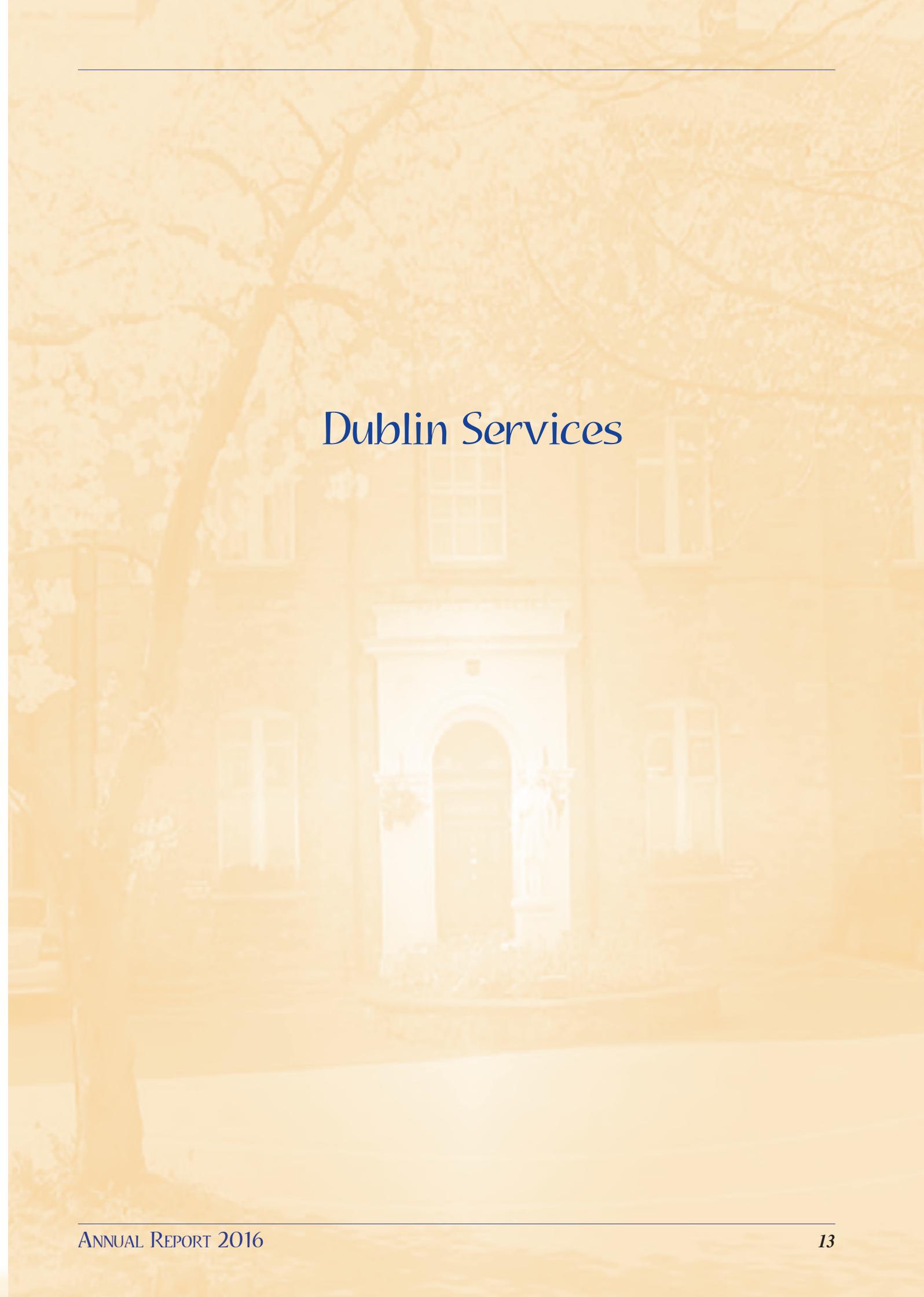
- Seeking to ensure that no individual is supported in an inappropriate service.
 - Ensure our day services are operating alongside New Directions Standards.
 - Maximise shared learning opportunities across our services.
 - Seek to automate information gathering processes where possible.
 - Respond to individual changing needs in a proactive approach.
 - Significant investment is required to ensure all services are provided in safe and suitable premises.
- A significant number of challenges in this area continue to relate to required changes in housing stock to respond to individuals changing mobility and health needs.

De-Congregation

In line with HSE policy the Service continues to avail of every opportunity to work with service users and families to enable people where appropriate to live in the community. Priorities within the Service are our centres in Portmarnock, St. Anne's, Roscrea and St. Vincent's, Lisnagry. The lack of additional funding from the HSE to provide additional staff is a major drawback.

New Directions

The Service continues to work with Day Service Managers to try to deliver a more personalised day service in the community - another difficult goal to attain without additional resources. Many families, whilst welcoming more person-centred services, still depend on or demand a five-day placement. Our priority at present is to reduce centre-based services into smaller hubs where possible.



Dublin Services

Here are some significant developments which took place in the Dublin Service during 2016.

Children's Services

Service Manager: Ms. Theresa O'Loughlin

Children's Services provides support to 467 children between the ages of 0 to 18 years. Services include Oakridge Specialist Pre-School Service, Development Education Centre for children aged 5 to 18 years, Sancta Maria Children's Respite and Family Support/Connect Social and Recreational Services. Early Intervention and School Age Teams provide clinical supports to all children accessing the service in the catchment area.

Keena House

Keena House is a children's residential house in Dublin. It opened its doors on 9th October 2016 and is home to three teenage boys with high dependency needs and Autism.



By opening Keena House, several respite beds which were blocked for a number of years have been freed up to provide increased levels of respite service.

The boys have all settled very well into Keena House and their progress to date is outstanding. They are involved in their community and have gained new skills to help them access it. They have taken part in a number of activities, including bowling, go karting, cinema, eating out, shopping and visiting the National Concert Hall. For some, this was their first time experiencing these activities. They have also been on a holiday to Co. Wexford.

Community Residential Service, Dublin.

Service Manager: Ms. Mary Lucey Pender

CRS is comprised of 35 community houses and one Respite house in the Dublin 7/15 area and one community house in Booterstown Co. Dublin. It provides residential placements to 149 residents and 87 respite users.

Independent living

Independent living, is “the ability to live independently and positively in the community and to live with the same freedom of choice as a person without a disability”. To live independently is based on the theory of “Social Role Valorisation” and “Normalisation” (Wolfersberger) 1983. It is this theory of practice which supports individuals to live “the good life”. 2016 was life-changing for three people who resided in Community Residential Service. The individuals, with staff supports, managed to secure apartments in an area of their choice, an area familiar to them in which they could feel safe - all important conditions in supporting them to live successfully in their communities. Here are some stories that these three women, Patsy, Eilish and Dorothy would like to share.

Patsy's story

My name is Patsy and for nearly 50 years I lived in a house with nine other people. I loved helping the staff with the housework. I had said that I would like to live in my own place with my friend and I am so happy. I have 4 hours support each day. I really get on well with my support staff. There are two of them and we have got to know each other really well. I always plan my shopping list and things like visiting my aunt or going to meet friends at the weekend. I just love my apartment and I have really enjoyed learning to cook! My mother was very anxious about me moving out of the house I had lived in for many years, but once she knew I would not be alone she is now very happy for me.



I made Lasagne!



Dorothy's story

I lived in a community house with 4 other people, I was very nervous about moving out at first, but after talking about it with my sisters I was very excited, I wanted an apartment. I wanted everything new and I really loved the first time I went shopping for my very first Christmas tree and I saved €5 each week for Christmas decorations. I love checking the post box and opening my post. I enjoy everything about living in my own place and my family are very happy for me.

Checking my post.

Eilish's story

When I heard that there were people moving to their own apartment, I went to the person that was helping them and asked her if I could move to my own apartment. After about a year I finally moved to a lovely apartment near where I work. I loved buying everything new. I bought a new duvet, matching curtains and lamps and lots of other things! I am really proud and I love cleaning my apartment. I did not like having supports at first but when it was explained to me that we all need supports I got used to them and now I get on very well because they do what I ask them to do and its not them telling me what to do!



For these three women, their lives have truly changed for the better. They receive rent supplement and this has been very successful.

They have made connections in their communities and have got to know their neighbours. If there is a class in the local area they are interested in attending they have the opportunity to do so.

Families are very supportive. Independent living has been a challenging concept for families, especially when the person has been cared for their whole lives. It was through a lot of information meetings that families and in some cases staff came to realise that independent living does not mean doing things alone. We all need supports in life and once knew that the person had supports each day they reassured .

These women are now at the centre of their own lives. Moreover, supports are based on individuals' needs only and therefore financially more viable for future service development. Lack of employment opportunities are a real challenge to living in the community. The Department of Social Welfare do good work in supporting vulnerable people in accessing employment but this appears to exclude people with learning difficulties because they are seen to be part of an organisation and that it is therefore the role of the organisation to support the person with employment, but this does not foster inclusion in the community.

St. Joseph's Centre, Clonsilla

Service Manager: Ms. Lorraine Macken

St. Joseph's Centre, Clonsilla provides a residential service to 103 adult Service Users. It also provides Day Services to 18 Service Users from Community Residential Service. As part of St. Joseph's Centre, Sonas Residential Centre consists of six bungalows designed to meet the needs of Service Users who require a higher level of support. Our Dementia Unit caters for fourteen Service Users with a diagnosis of intellectual disability and Alzheimer's/Dementia. Bethel House provides palliative care by specialised staff to Service Users with an intellectual disability. It also provides specialist convalescent care for Service Users in transition from acute hospital stays back to their home. Other residents live in Cara bungalows or in part of the older residential units.

CARA BUNGALOWS

In early 2016 our aspiration was to refurbish our three old bungalows-now called Cara Bungalows-which were built in the 1970's. RESPECT, headed by Sr. Zoe Killeen, came to our aid in conjunction with the Service with funding for refurbishment.

As work started at the beginning the year, the residents moved into Sacred Heart I on a temporary basis. Work was completed on two houses in 2016. The residents moved back into their new homes on 3rd August. Both houses celebrated with housewarming parties for families and friends on 3rd August and 3rd December respectively. Fr. John Gallagher celebrated Mass on both occasions. The final phase of work on Beechview bungalow commenced in late 2016. The residents are ready now to look forward to new adventures and to making new memories.



Cherry Blossom

DEMENTIA UNIT

The Dementia Unit had a busy year in 2016. It opened its doors to many visitors who came from far and wide to experience the specialist care centre for Dementia, the first in Ireland to be awarded both the building project of the year and specialist care centre of the year in 2014. Some even came from as far away as Jordan, with a visit from Prince Mired bin Ra'ad of Jordan and his entourage. The Prince, head of Jordan's Higher Council for the Affairs of Persons with Disabilities, was so impressed by the care and the environment in this specialist centre that he left with many ideas with the intention of replicating our centre in Jordan. We also had a visit from the Minister for Health, Mr. Leo Varadkar.

The Dementia Unit has re-opened the respite facility for those within the Daughters of Charity Disability Support Services with a diagnosis of dementia. This facility enables the service users to be assessed and cared for in a leading dementia environment. We provide an advisory service to the individual homes of the service user in an effort to promote ageing in place with a diagnosis of dementia.



Margaret and Norma Murphy, busy at work in the garden

St. Louise's Centre, Chapelizod

Service Manager: Ms. Mary Reynolds

St Louise's Centre provides residential and day service supports to 52 service users in the Dublin 20 area. There are nine purpose-built bungalows, each of which can accommodate 5/6 service users. There is access to a purpose-built day service location as well.



Intercultural Day in The Orchard Rehabilitative Training Centre in St. Louise's.



Christmas Dinner Dance at the Castleknock Hotel.

St. Rosalie's, Portmarnock

Service Manager: Ms. Lorraine Macken

St. Rosalie's Residential Service Centre, Portmarnock is a residential centre which is home to 15 ladies with moderate to severe intellectual disability. Although operating outside of the Service's normal catchment area of Dublin North-West, it is nevertheless an integral part of the Daughters of Charity Disability Support Service.

In early 2016 St. Rosalie's was selected as a priority site for receipt of capital funding and ELS funding for 2016. This was to facilitate a reconfiguration of supports and the provision of accommodation required for the transition of the ladies into a community-based setting. This was in line with the National Service Plan to expedite the implementation of the reform programme Transforming Lives: The Programme to Implement the Recommendations of the Value for Money and Policy Review of Disability Services in Ireland. St. Rosalie's Centre is working closely with the HSE Estates Office to locate accommodation suited to individual needs to enable and support meaningful lives in their new community. This has proved to be very challenging due to lack of suitable accommodation and this work will continue in 2017. Meanwhile, six ladies are getting ready to move into their new home in "Riverside" in early 2017.



Helen Coughlin choosing curtains for her new home in Riverside .

Staff have been recruited and have been inducting the ladies in St. Rosalie's prior to their move. The reconfiguration of supports has been addressed with the introduction of social care workers to become part of their team to enhance social inclusion and community involvement. The six ladies have been involved with their transition plans and with picking colours and curtains for their new home. They are looking forward to 2017 and the move to their new home

Community Integration

During 2016 the ladies in St. Rosalie's enhanced their involvement in their local community with the assistance of valued members of our local volunteers. Activities included over 55's club, horse-riding, swimming and walking groups. The focus for the coming year is to enhance the ladies' role as valuable members of our local community.



Riverside.

St. Vincent's Centre, Navan Road

Service Manager: Ms. Mary Reynolds

St Vincent's Centre provides residential, respite and day services to service users living in the Dublin 7, 11 and 15 area. There are 82 people living in 10 purpose-built bungalows on site and three people living in a community house in the Dublin 15 area. The centre also has an adult respite house which can accommodate a maximum of 6 service users per night. There are 130 service users accessing both sessional and full-time day services both on site and in a number of smaller service locations across the Dublin region.

Official Opening of Blakestown Adult Day Service

The official opening of Blakestown Community Hub took place on Monday 14th March 2016. We were privileged to have many neighbours, families, Sisters from the Daughters of Charity community and members of local groups, joining with service users and staff to celebrate the day.



Derek Tallant, Sr. Goretti Butler, Denis Cronin, Joan Nolan, Sarah Duncan, Mary Reynolds and Eoghan Gartland at the opening of Blakestown Community Hub.

Kathleen O'Dwyer shared a personal reflection on the positive experience the move to Blakestown has been for her son, Shane. Sr Marie Raw D.C, General Councillor with the assistance of James Glover and Denis Cronin, CEO carried out a tree-planting ceremony. Guest speaker was Sr Goretti Butler D.C, Provincial of the Irish Province, who heartened all present with the following quote from St Francis of Assisi:

'Start by doing what's necessary; then do what's possible and suddenly you are doing the impossible'.

Adult Day Services

In July 2016, adult day services underwent a wonderful transformation. Following months of preparation we moved lock, stock and barrel into bright, modern new buildings. The original Skills and DAC groups merged as one and are now Phoenix View. Rosewood, previously known as Siamsa, are back in the 'main house'. For some, there was a certain nostalgia attached, and many stories told, as the old buildings were cleared out and demolished. However, we look forward to making new memories.



Phoenix View.

Training Enterprise and Employment Service, Dublin

Service Manager: Ms. Maureen Dunne

Training Enterprise and Employment, Dublin provides a day service for 176 adult service users in the Dublin 7/15 areas. There are five centres providing support in relation to community integration, active citizenship and rehabilitative training. In addition, TEES provides job coaching on an individual referral basis. Many service users are employed in the community or have the opportunity to sample work placements. TEES also supports service users who run a contract horticultural service called "Cleansweep."

Pathways

Pathways is a rehabilitative training programme which provided a service to ten trainees in 2016. The programme offered focused on a number of areas, including preparation for employability, health and wellbeing, social inclusion, computer skills and literacy.

Pathways moved from Westend Retail Park in the Blanchardstown Shopping Centre to Mulhuddart Village two years ago. Initially, Pathways was located above a pharmacy in the centre of the village. However, in September 2016 Pathways moved to a new premises opposite the pharmacy. This new premises, at ground floor level, has additional benefits such as improved access for all users, greater visibility (thus enhancing community awareness) and under ground car parking spaces. In addition, Service Users and Parents have campaigned to have a pedestrian crossing installed outside the new Pathways location which is now fully operational. This has greatly improved road safety and access for Pathways attendees.

Supported Employment



Darren at work.

Supported Employment successfully transitioned two service users, Darren and Ioana, to paid employment in 2017.

The transitioning process commenced with the initial engagement of a workplace employer and an unpaid work placement. In identifying a suitable work placement the Job Coach would take account of the service user's experience, skills and interests. The Job Coach supports the entire process until the service user has acquired competence in his/her role.

After 10 years training and working at Clean Sweep, Darren joined the staff at 'Knife-Edge Property Maintenance Company'. An eight week non-paid work placement was secured for one day per week. Darren adapted well in transitioning to working within a different environment and as part of a new staff team. Darren's strong work ethic, motivation and independence proved that he had a mature, responsible approach to his new role. He learnt new skills and became competent and confident. Darren remained committed to the placement, proving he had a lot to offer employers. He secured paid employment as a general operative and is now based in Mulhuddart village.

On completing Pathways Rehabilitative Training Program in 2016, Ioana expressed an interest in securing paid employment. After a successful work placement at McDonalds, Ioana was supported by her Job Coach to apply for a job advertised. Ioana was successful in her application and at interview. She diligently completed all relevant employee training before joining the team at McDonalds Grafton Street, proving herself to be a loyal and valuable team member and employee.

“Lavender Cottages” which was awarded second prize in the Huntstown Community Centre Art Exhibition 2017



Artists Niall Kavanagh, Stephen Bradley, Conor How, Aaron Doherty, Leo Halpin, Daniel Dowling and Stephen Lee.

Dublin Region Service Locations

Central Management Office,

St. Vincent's Centre, Navan Road, Dublin 7.

Tel: (01) 8245400

Email: info@docservice.ie

Managed by: Mr. Denis Cronin, Chief Executive Officer

Community Residential Service

4a Techport, Coolmine Industrial Estate, Dublin 15.

Tel: (01) 8223801 Fax: (01) 8223804

Email: mary.lucey@docservice.ie

Managed by: Ms. Mary Lucey Pender, Services Manager

St. Joseph's Centre,

Clonsilla, Dublin 15.

Tel: (01) 8217177 Fax: (01) 8214684

Email: lorraine.macken@docservice.ie

Managed by: Ms. Lorraine Macken, Services Manager

St. Louise's Centre,

Glenmaroon, Chapelizod, Dublin 20.

Tel: (01) 8999100 Fax: (01) 8211910

Email: st.louises@docservice.ie

Managed by: Ms. Mary Reynolds, Services Manager

St. Vincent's Centre,

Navan Road, Dublin 7.

Tel: (01) 8245300 Fax: (01) 8383446

Email: st.vincent@docservice.ie

Managed by: Ms. Mary Reynolds, Services Manager

St. Rosalie's,

Portmarnock, Co. Dublin.

Tel: (01) 8460132

Email: st.rosalies@docservice.ie

Managed by: Ms. Lorraine Macken, Services Manager

Training, Enterprise and Employment Service,

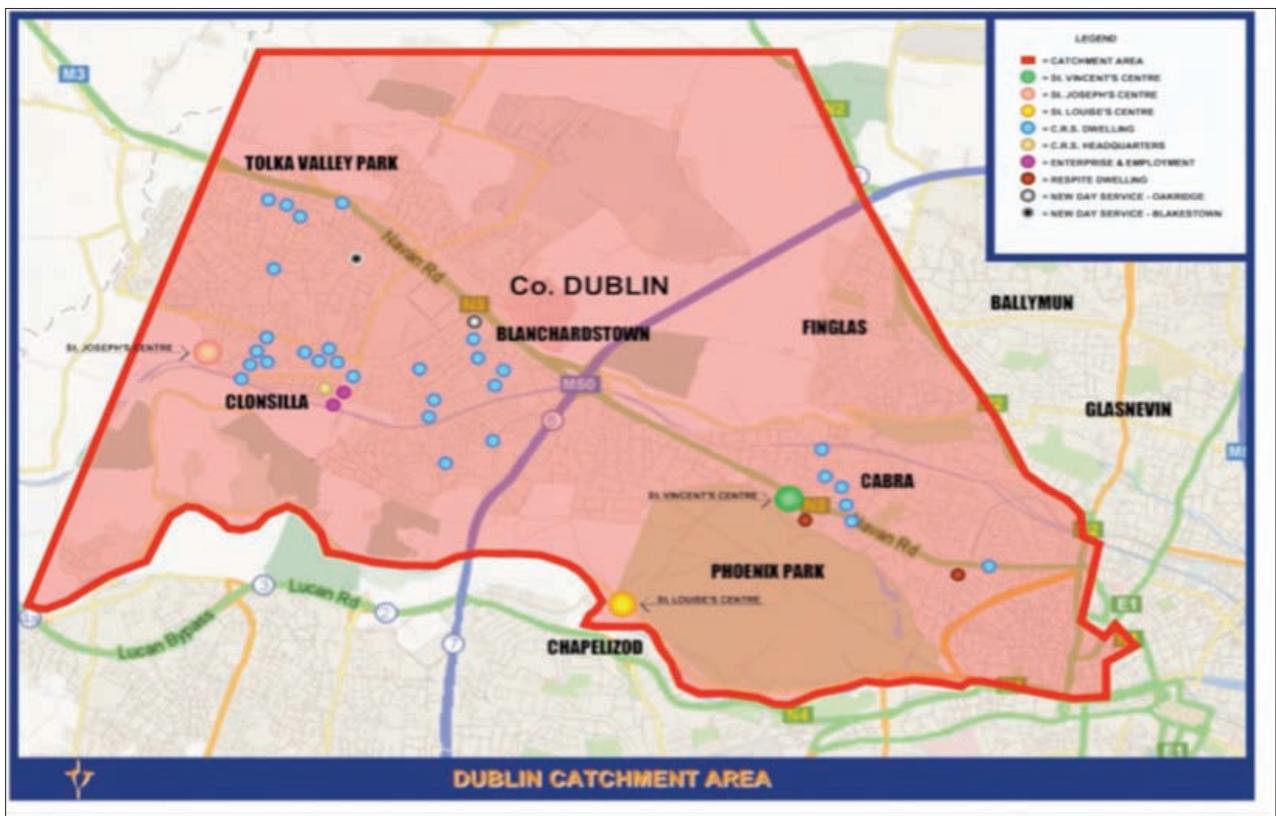
Unit 101, Coolmine Industrial Park, Dublin 15.

Tel: (01) 8213226 Fax: (01) 8215442

Email: weavers.dublin@docservice.ie

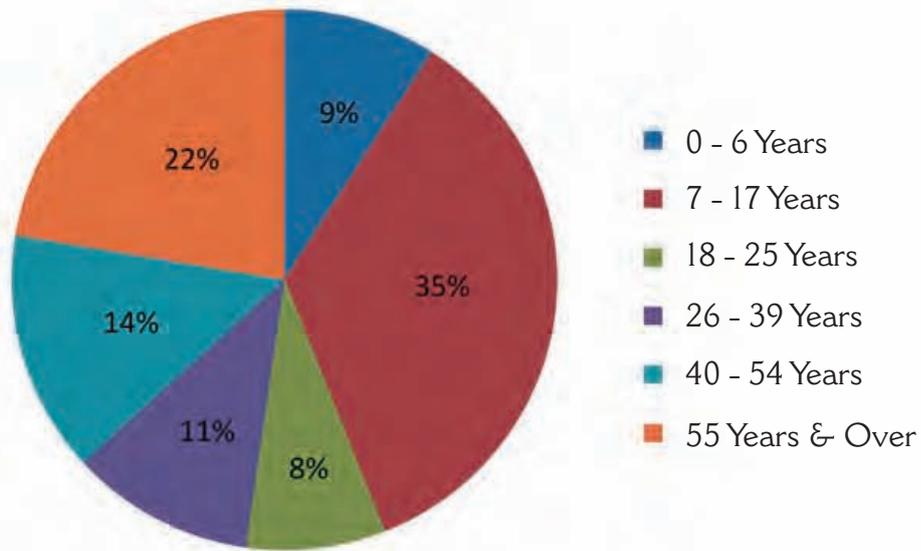
Managed by: Ms. Maureen Dunne, Services Manager

Map of Service Locations Dublin Region

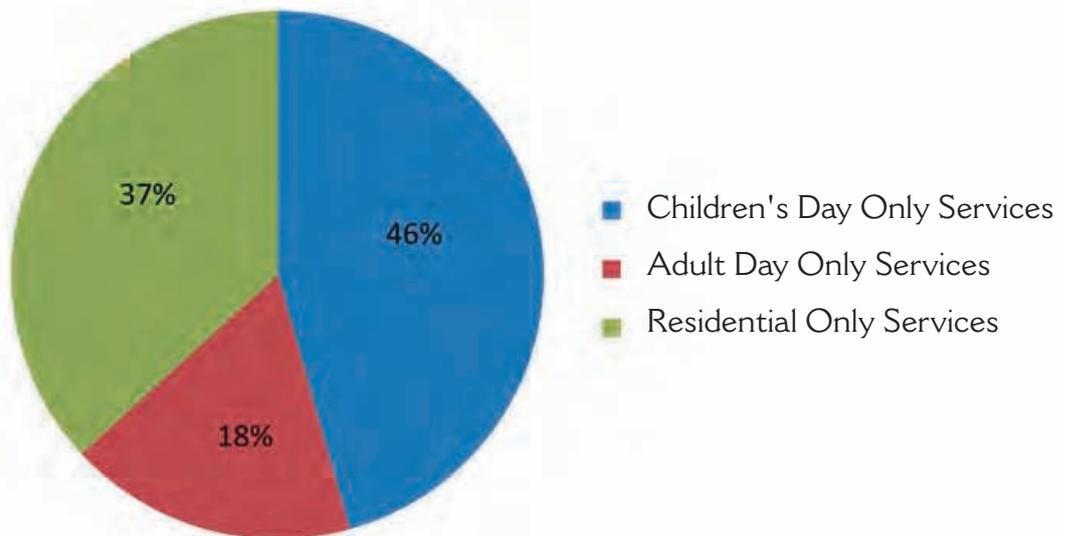


FACTS AND STATISTICS - DUBLIN SERVICE 2016

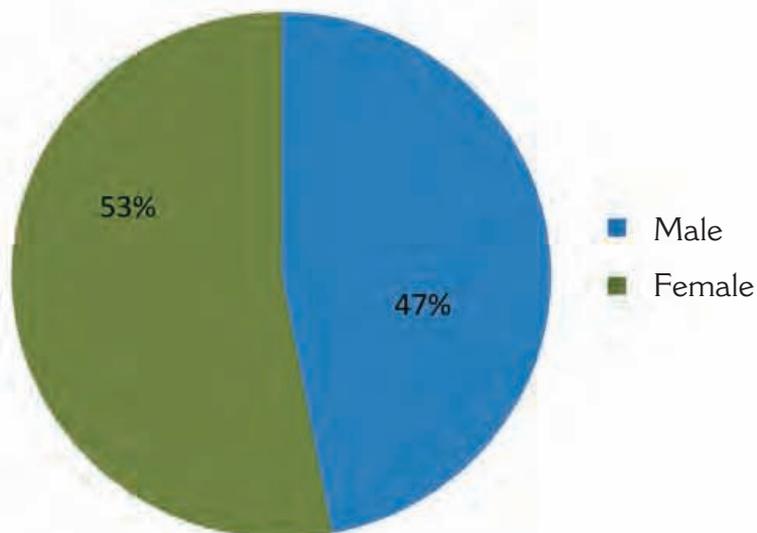
Age Range of people supported:

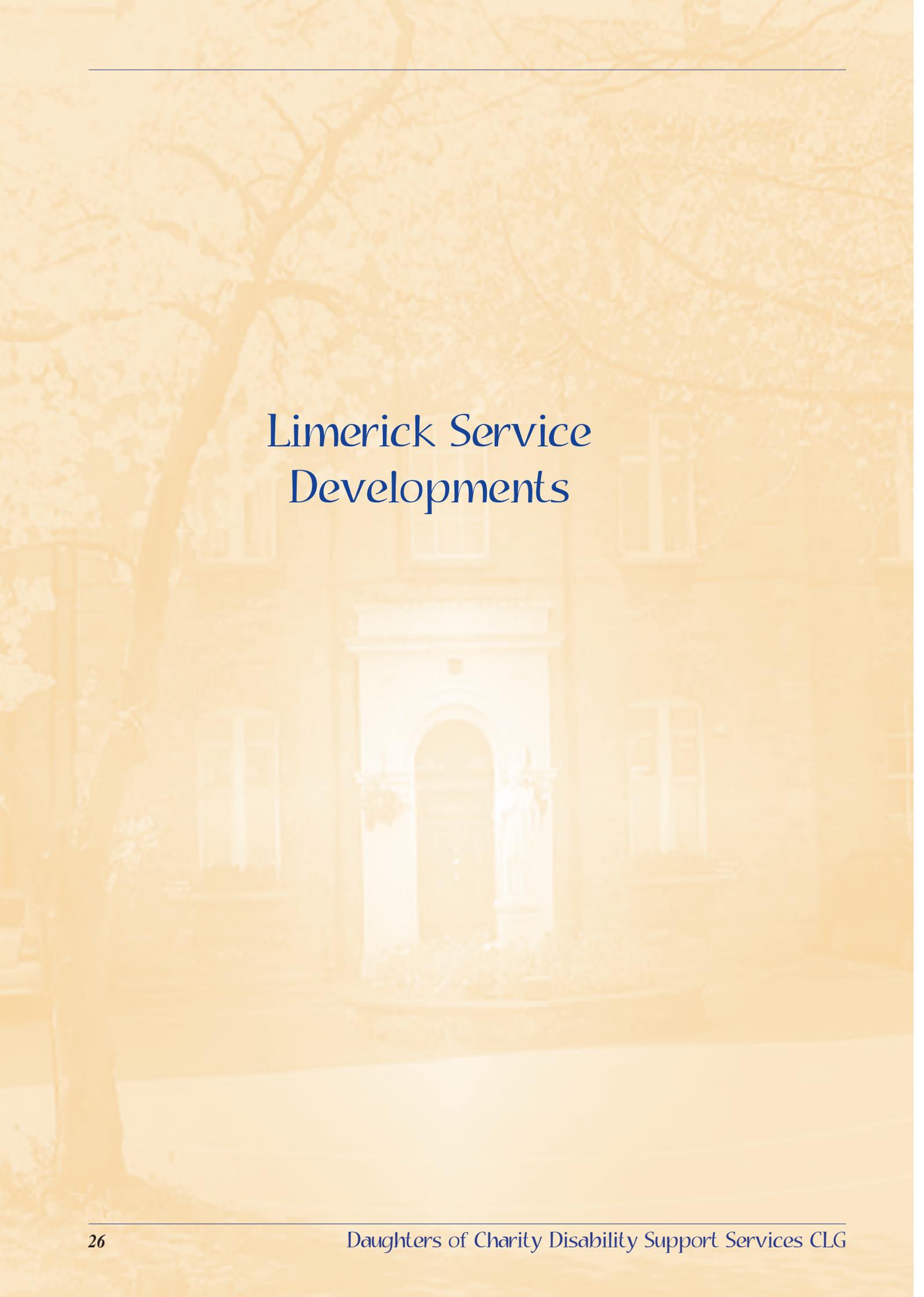


People attending Day Services /Living Residential Services:



Gender of people supported:





Limerick Service Developments

Community Residential Service, Limerick

Service Manager: Ms. Geraldine Galvin

Community Residential Services, Limerick, offers residential services to 88 service users in houses located in the suburbs of Rhebogoe and Castletroy, Limerick catering for 5 or 6 adults each. These houses vary from 5 bedded semi-detached houses to bungalows.

The majority of adult service users attend a day service, while others are in sheltered employment, part-time or retired. A number of adults are independently employed or in supported employment, living and travelling independently with minimum support from staff.

CRS also provides individualised day services for those service users who, due to changing needs, age or ill- health require it, as well as an activities programme for older or retired service users.

CRS Houses and Accommodation

Ongoing upgrading of community houses for all residents is taking place. An application has been made under the Capital Assistance Scheme to secure funding for four residents who live in a two-storey dwelling which no longer meets their needs. A number of CRS residents are reaching retirement age and are beginning to reduce their working week and move into Active Retirement Groups.



Susan Torpey, Bridie Roddy, Mary Teresa Molloy, Nancy Quinn, Patsy Cronin and Joan Molloy, Members of CRS Active Retirement Group, visiting the Cliffs of Moher .

East Limerick Children Services 2016

The East Limerick Children Services is a partnership between the Daughters of Charity and the HSE, and provides specialist therapeutic assessment and intervention to children with complex needs and/or developmental delay in a large catchment area. The Child and Family Services are offered across a range of settings which may include the centre (which is located in Ballysimon), home, school and/or pre-school as appropriate. Children, and their families, access services either through the early intervention team (0-6 years of age) or through the school age team (6-18 years of age).

The Early Intervention Team and the School Age Team offer services which are delivered by a range of professional disciplines, supported by administrative staff.

The teams are committed to working in partnership with families of children and young people with disabilities and/or developmental delay to minimise the impact of disability and maximise opportunities for growth and development.

The teams comprise almost 23 whole-time equivalent posts providing a service to 215 children in Early Intervention and 545 children in the School Age Team. 33% and 61% of children in Early Intervention and the School Age Team respectively present with autistic spectrum disorders.

East Limerick Children Service also provides specialist community nursing support, which includes clinical nurse specialists, and provides a broad range of nursing services to children between the ages of 0-18 years of age and their families.

Play and Learn

Play and Learn is a pre-school located in the building in Ballysimon, providing an early stimulation programme for children presenting with learning, medical and/or physical difficulties. It provides a service which incorporates learning through play in a secure environment. Connections is a programme which provides a Psychology service based on the assessed needs arising from children and their families. Intervention may then take the form of individual work with the child, their school or family or a combination of these. Group work is designed to target specific identified skills include social skills, emotional regulation, transitions, and various workshops for teachers and parents on specific areas of need.

St. Vincent's Centre, Lisnagry

Service Manager: Ms. Breda Noonan

St. Vincent's Centre provides residential services to 125 service users and day services to 30 additional service users who attend from home daily. St. Vincent's Centre also provides respite to 73 adults in Sejare House in Annacotty village and 26 children in San Joseph children's respite. St. Vincent's Centre also oversees the facilitation of in-home contract care to children who reside at home.

Advocacy

The advocacy residential sub-committee was set up in 2013. The aim is to provide a forum for residents in St. Vincent's Residential Service, Lisnagry to voice their opinions and raise issues that need to be addressed through the advocacy forum. There is a representative from each area on campus and in satellite community houses. This sub-committee facilitates meetings six times a year. A representative from each area with their support staff attends these meetings which are chaired by a staff member. The residents discuss with their support staff topics of relevance raised at their local meetings which remain unresolved. Nominated representatives meet with the Service Manager twice yearly or more often if required to address issues that they have raised. The Charter of Human Rights provides education for residents in relation to advocacy and promotes an awareness among residents of their own voice and rights. The residents like this forum and feel safe to discuss the issues they have raised.

The use of the issues boards in each residential area was promoted by the advocacy group to enable residents to highlight issues. The provision of easy to-read documents are also promoted by the committee. The committee promotes choice and supports the residents in enabling them to have a voice in making their own decisions on their life and providing them with the information to do so. The advocacy steering committee meets three times a year and is chaired and directed by a Senior Social Worker.



The Advocacy Residential Sub-Committee.

Valued Social Roles

St Vincent's Valued Social Roles Committee meet in Lisnagry 4 times a year and we have expanded its membership by 50% in 2016 to incorporate more service users into a meaningful and purposeful role within their local community.

The principle behind the valued roles is "roles are goals" This means thinking about roles instead of activities. It means finding the person's passion and developing and expanding it into a role which is meaningful, important and worthwhile and gives a sense of ownership in the true meaning of the word. This entails shifting choice and increasing options for the ladies and gentlemen.

Josie Moloney goes to the local shop in Annacotty weekly and gets copies of the local Post paper (which is free of charge) and delivers them to her local community in Millview Close.



Rhiannon McClelland and Josie Moloney.

In early November 2016 Glenbrook service users planned and organised a Christmas Afternoon Tea Party for their neighbours to commence the holiday season.

Margaret Long has fulfilled her role as "Helpful Neighbour". She took orders for the much sought-after Christmas RTE guide for neighbouring houses and enjoyed chatting with her friends while delivering the guides. Margaret is an active member of the committee and attends the meetings with enthusiasm and gives an account of her progress since the previous meeting.

The goal of the Social Roles Committee is to have an open morning in 2017 and facilitate the service users to further showcase their social roles both in a pictorial format and also to give a verbal account of their roles.

Supported Self-Directed Living

During the year, a staff member completed a ten-day course facilitated by the HSE and the Genio Service Reform Fund in Dublin. This course focused on Supported Self-Directed Living for residents in order to assist them in their move to community-based living. Attention was particularly paid to the importance of Partnership, Self-Determination and Transition Guides. The course included presentations regarding previous residents, from Ireland and further afield, who have already completed a successful move to community-based living and the positive effect this move has had on the resident's life. As part of the course each person had a learning partner and through the Discovery Process worked together with staff to discover what exciting opportunities would arise for her in the future and the hugely positive life affirming changes that would happen when she moves to community-based living.



Philip Myers and Geraldine Lillis at work on the Discovery Process.

"Do the best you can until you know better. Then when you know better, do better." (Maya Angelou).

Vinmore House

Vinmore House is a purpose-built dormer bungalow in Cappamore that caters for seven residents. It is located in a small village close to the service user's homes, and it first opened its doors on a part-time basis in 2010 opening from Monday to Thursday. Prior to this the service users lived in the surrounding areas in their family homes.



Vinmore House.

When Vinmore opened on a full-time basis in September 2016 it was a dream come true. The commitment and dedication of the families, local community and the support of the Daughters of Charity was very evident in the journey from start to finish. Vinmore House reflects the changing emphasis of our Service in recent years to community-based living. The house is based in the local Community of Cappamore, and is very much a part of Cappamore Village and St. Michael's Centre for the Elderly. The supporting Day Service comes under the auspices of the Daughter of Charity services, adjoining a designated part of the Elderly services. Vinmore House and Cappamore Day Service work together to provide a joint approach with families to deliver care linked to the local community. Each resident is given the opportunity to have a meaningful social role in their community. They are encouraged to be active participants within their local community and to access local supports and services. The service users are part of the local group for older people which involves music sessions, exercise, and bingo. Overall the service users are a very proactive group who love to socialise in and beyond their local community and are very valued members of the community.

Training, Enterprise and Employment Service, Limerick

Service Manager: John O'Callaghan

TEES provides a service for 140 day attenders from five separate locations. The training centre based on campus at Lisnagry provides supports for those requiring a higher level of support, with a focus on maximising their independence in keeping with their person-centred plan. The Innovation Centre, Castletroy provides a rehabilitative training programme and the remaining three, namely, the Garvey Centre, the Rendu Centre and St. Louise de Marillac Centre in Dooradoyle are located within the greater Limerick city area.

'Garryowen Lions'

'Garryowen Lions' is made up of over forty service users from the Daughters of Charity Disability Support Services (TEES) in Limerick. The team has been formed since 2012 in the local Rugby Club Garryowen FC and all are passionate Club members. On Saturday 11th June 2016, the same weekend that the Ireland International Rugby XV defeated the Springbox and the Irish U20's defeated the All Blacks, Garryowen FC in Dooradoyle was the venue for the first 'Wooden Spoon International Special Needs Tag Rugby Tournament' to take place in the Republic of Ireland. Garryowen Lions in collaboration with IRFU, Munster Rugby and Garryowen FC facilitated 400 committed tag rugby players from all over Ireland, England, Scotland and Wales.



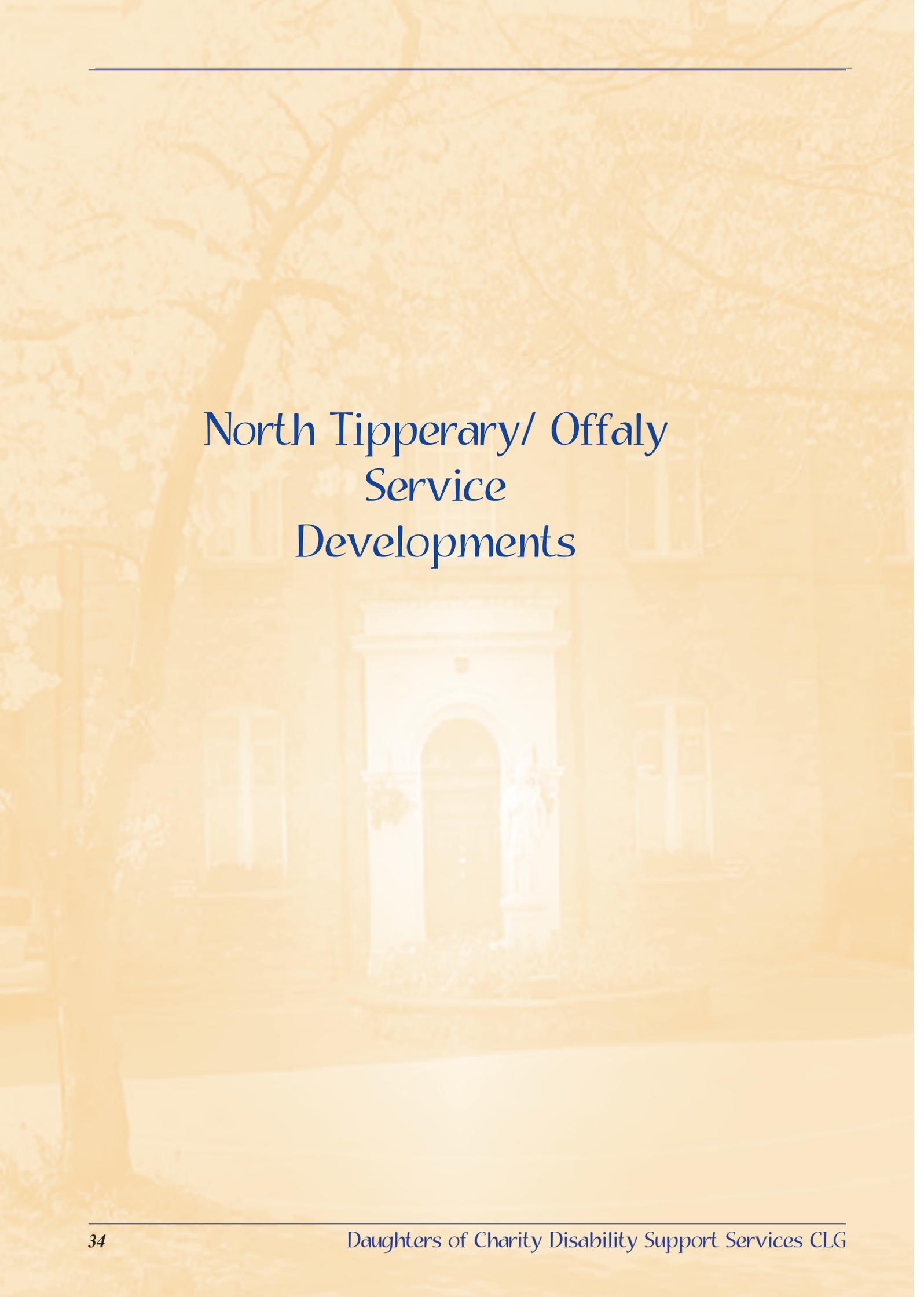
Garryowen Lions with rugby legends Fergus Slattery and David Wallace.

Accessing Third Level Education

In 2016 Limerick Institute of Technology launched their revised Certificate in Advocacy, Leadership and Independent Living course which develops these skills in people who learn in a different way or have an intellectual disability. Brian McNamara, a previous student and graduate of the course, was invited to say a few words about what the experience was like for him. He was joined on the podium by Senator Kieran O'Donnell, John O'Callaghan TEES Limerick and a host of tutors and former students of the course. TEES continues to develop links with third level colleges in keeping with New Directions.



Senator Kieran O'Donnell, Brian McNamara and his parents.



North Tipperary/ Offaly Service Developments

St. Anne's Day Services

Manager: Catriona Larkin

St. Anne's Day Services provides a day service to 130 service users in the North Tipperary/Offaly region.

Inclusive Opportunities:

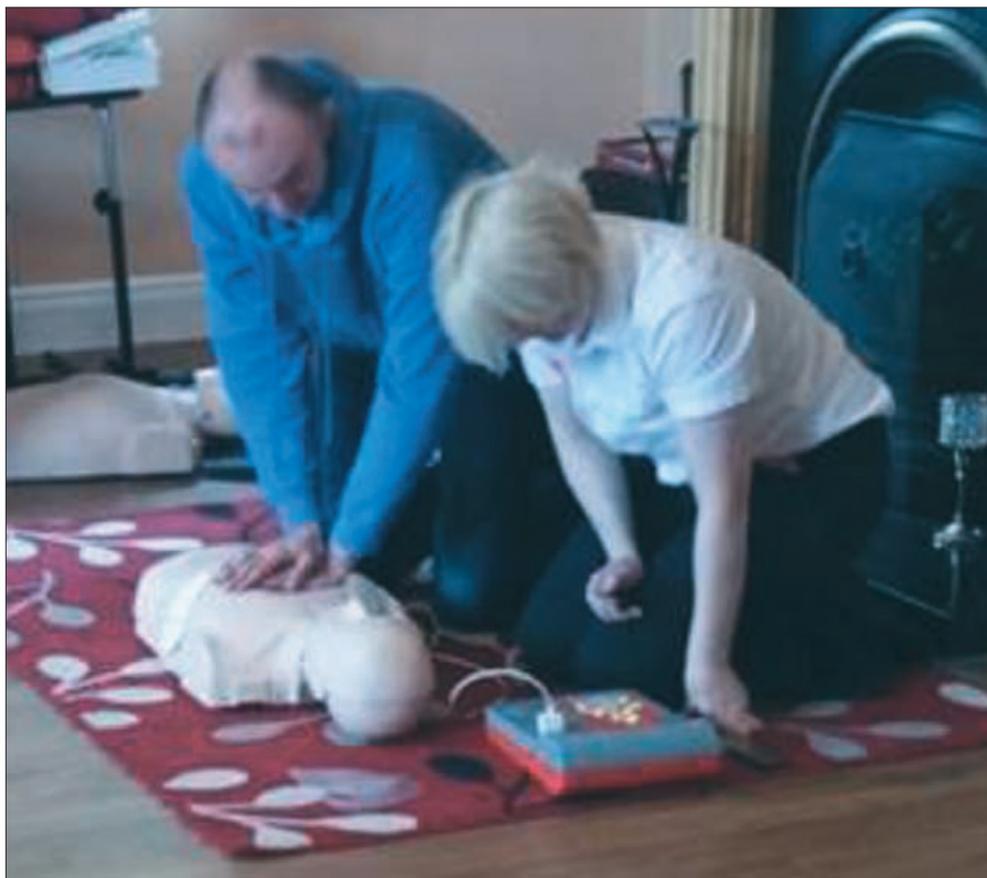
In 2016 the Service decided to review Inclusive Opportunities Supported Employment Service. This Service was based in Thurles town and its primary function was to source work opportunities for Service Users attending the wider Day Services. In addition five ladies used this building as a Day Service hub. Due to budgetary constraints it was not possible to continue leasing this building. In consultation with the five ladies and their families, it was agreed to explore all options to ensure the five ladies remained together. They were not keen to relocate back to a larger Day Service. We approached the Manager of Tipperary Centre for Independent Living who delivers a service in Thurles town. It was agreed we would avail of a base in this centre. In addition, Service Users could use facilities in the building – kitchen, computer and sensory room – for agreed times during the week. The building is located within walking distance of the town. Use of the building is also free of charge, which is a bonus. To date it has been a very successful venture and is being kept under review. It is a good example of Services working together.



St. Anne's Day Service Users acting in The Wizard of Oz in Oxmantown Theatre, Birr .

Volunteers

There was an increase in the number of people volunteering in 2016. Volunteers provide specific supports to individuals, enabling them to engage in work, education and activities that they would otherwise be unable to engage in and providing quality of life for the service users. One volunteer supports a lady every Monday for 1 ½ hours to do voluntary work in St. Vincent's De Paul Charity Shop in Nenagh. Other volunteers accompany young men one day each week to go for coffee, to visit the local library, to attend church or to attend games in a local hall and to walk home at the end of the day.



Christopher Ryan taking part in a First Responders Course.

Grants

Following receipt of grants from the Education and Training Board a number of events were funded in the Day Services. Eight individuals took part in four sessions of sailing and four people received swimming lessons over a six-week period, conducted by North Tipperary Sports Partnership. The Education and Training Board provided art lessons for eight people over a twenty-week period, and numeracy classes for four individuals, also over a twenty-week period.

St. Anne's Residential Services

Manager: Simon Balfé

St. Anne's Residential Service caters for 125 adult service users who have a moderate to severe/profound intellectual disability. The majority of service users are accommodated in houses in the community in Birr, Borrisokane, Cloughjordan, Moneygall, Nenagh, Roscrea, Templemore and Thurles. The remaining service users live in compus-based housing in St. Anne's. Further plans for de-congregation are in progress.

Training for Care Staff

2016 saw the completion of a training programme by 77 staff members which had commenced in 2015. The programme, a QQI Level 5 award in Intellectual Disability, was funded by the HSE and the Daughters of Charity Service. It was delivered on site by the Open Training College.

Preparing for De-Congregation

A family forum was organised by Inclusion Ireland and supported by the Daughters of Charity Service. It's aim was to familiarise families with the concept of de-congregation, to provide information and to address any questions or concerns they might have relating to how the service users' needs will be met in the future.

While there were no moves to community living in 2016, the work of preparing for future moves continues. In the meantime, Maple Lodge converted part of its house into a one bedroom apartment to better meet the needs of one resident.



*Annmarie Maher and Annmarie Morton
at the Ploughing Championship.*

Limerick / Tipperary / Offaly Region Service Locations

Central Management Administrative Office

St. Vincent's Centre, Lisnagry, Co. Limerick

Tel: (061) 501400 Fax: (061) 330161

Email: info@lim-docservice.ie

Managed by: Ms. Liz Reynolds, Assistant Chief Executive Officer,
Limerick/Tipperary/Offaly

Community Residential Services

The Gate Lodge, Lisnagry, Co. Limerick.

Tel: (061) 501400 Fax: (061) 339027

Email: geraldine.galvin@lim-docservice.ie

Managed by: Ms. Geraldine Galvin, Services Manager

St. Vincent's Centre

Lisnagry, Co. Limerick.

Tel: (061) 501400 Fax: (061) 330161

Email: info@lim-docservice.ie

Managed by: Ms. Breda Noonan, Services Manager

Training, Enterprise and Employment Services,

The Gate Lodge, Lisnagry, Co. Limerick.

Tel: (061) 501400 Fax: (061) 339027

Email: john.ocallaghan@lim-docservice.ie

Managed by: Mr. John O'Callaghan, Services Manager

St. Anne's Services,

Roscrea, Co. Tipperary.

Tel: 0505 22046 Fax: 0505 22525

Email: info@stannes.ie

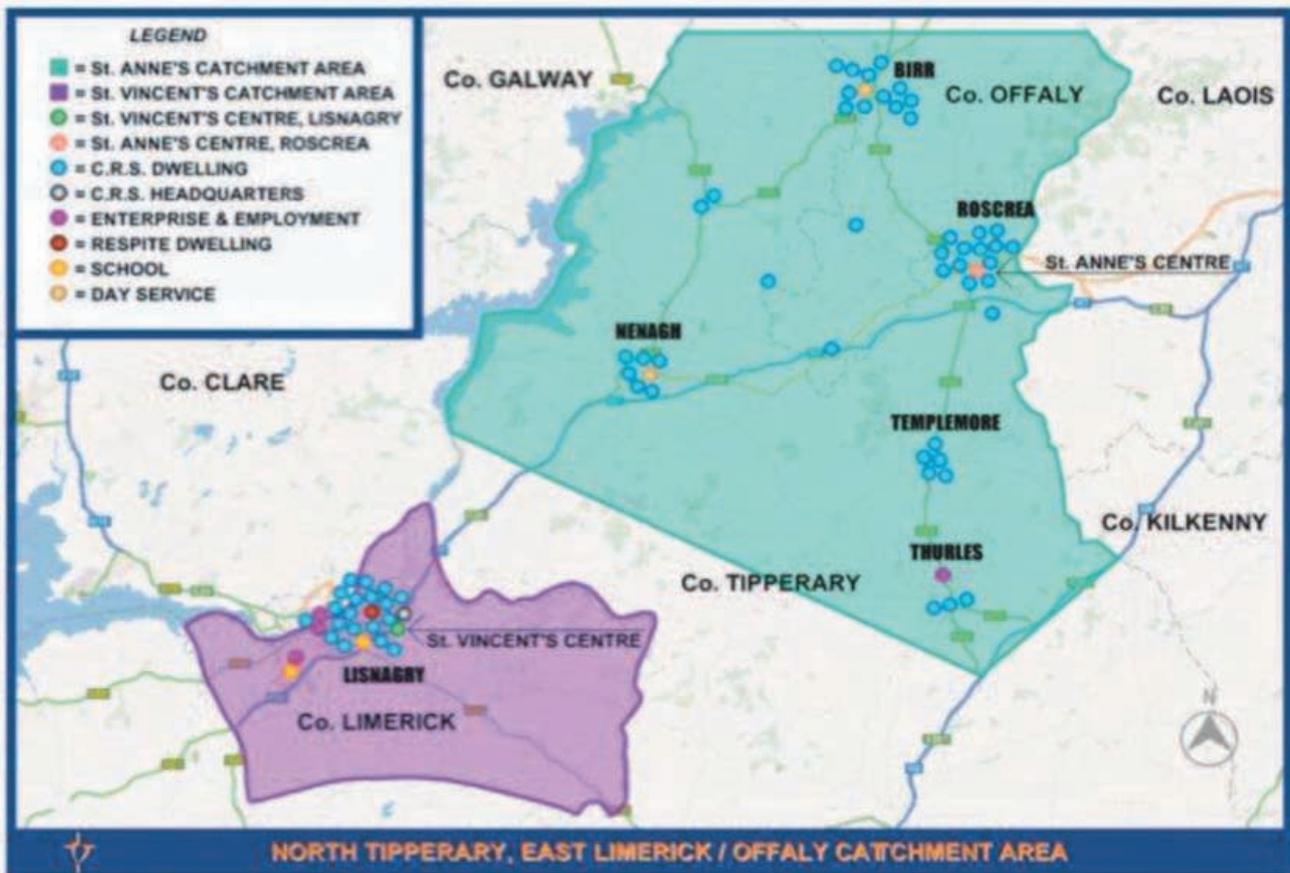
Residential Services

Managed by: Mr. Simon Balfe, Services Manager.

Day Services

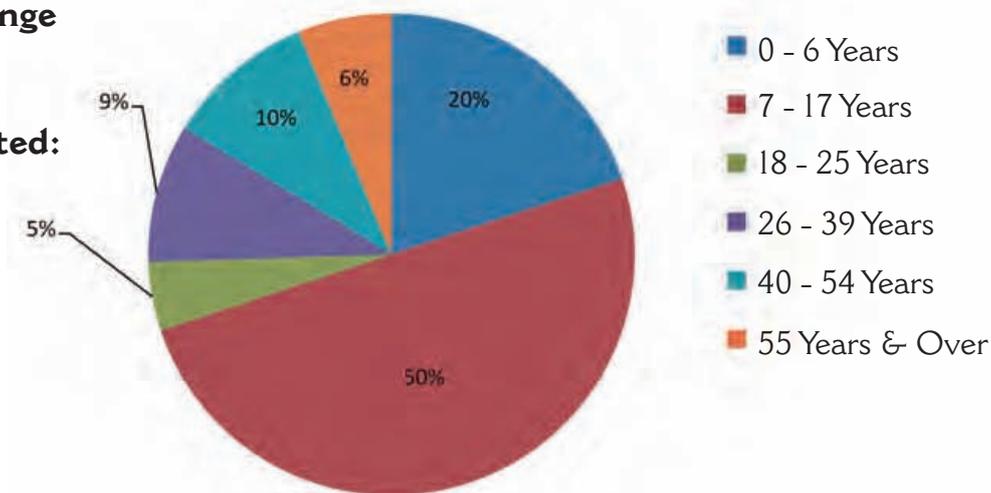
Managed by: Ms. Catriona Larkin, Services Manager.

Service Locations Limerick / Tipperary / Offaly Region

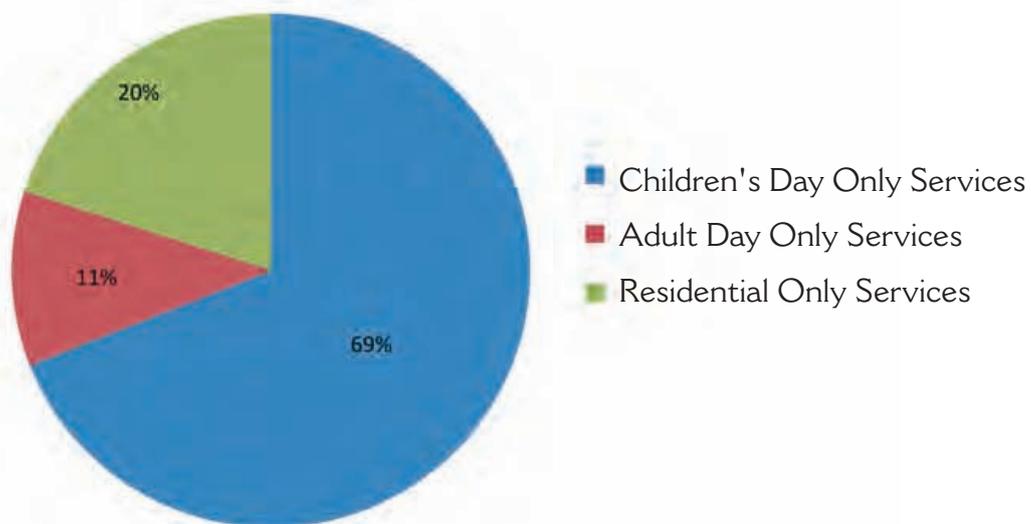


FACTS AND STATISTICS -LIMERICK SERVICE INCLUDING CHILDREN SERVICES 2016

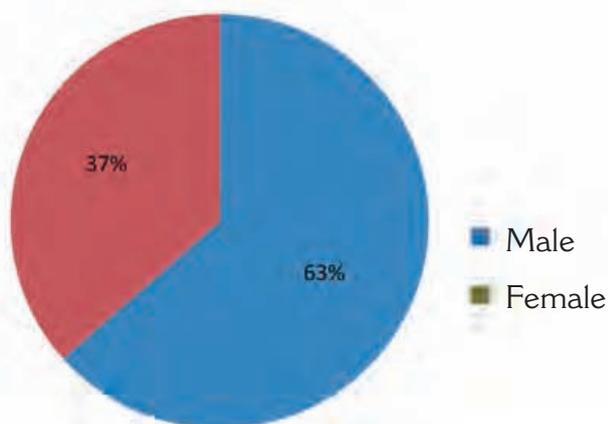
Age Range of people supported:



People attending Day Services /Living Residential Services:

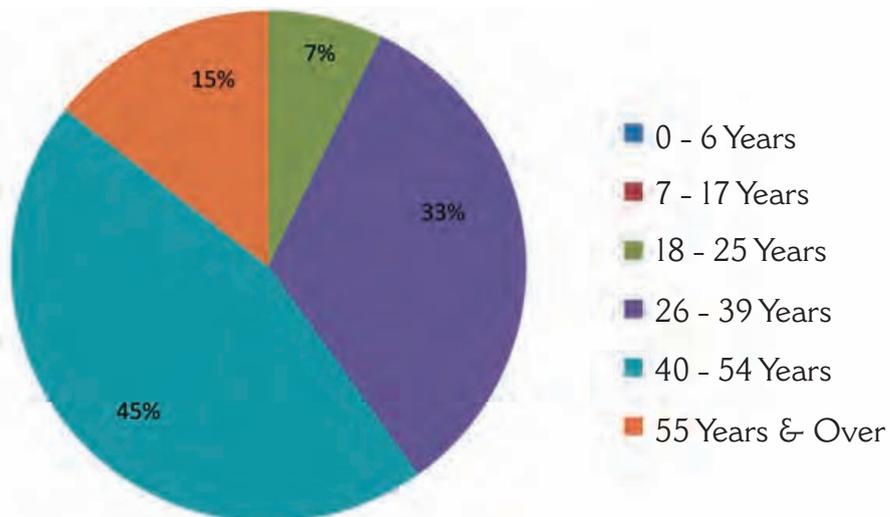


Gender of people supported:

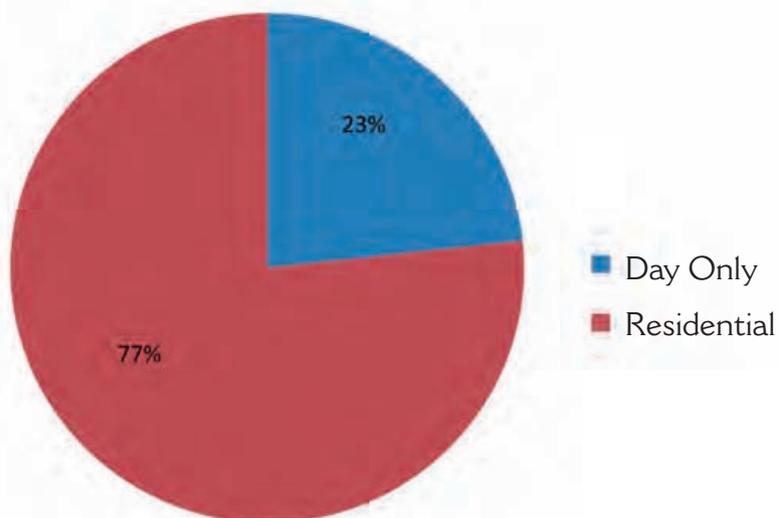


FACTS AND STATISTICS - ROSCREA SERVICE 2016

Age Range of people supported:

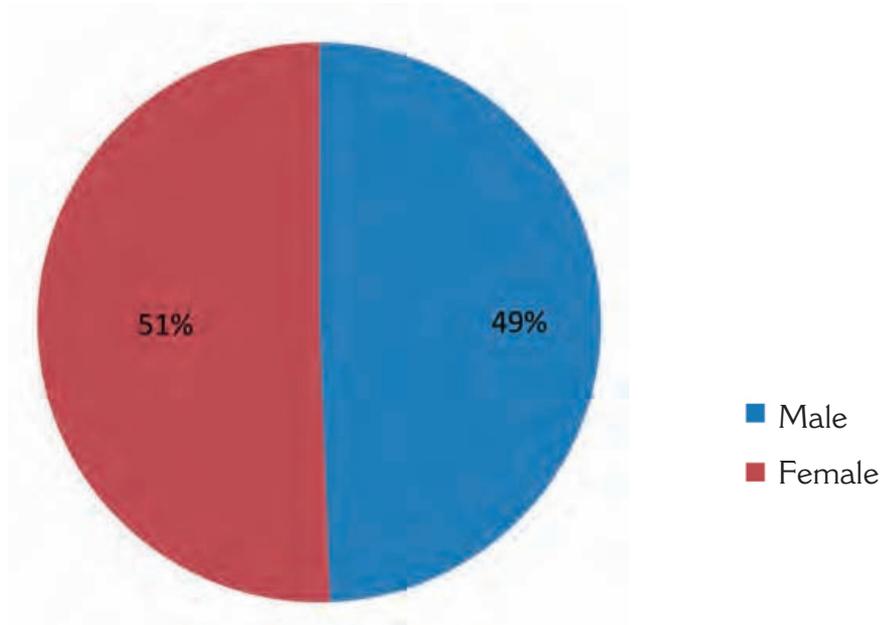


People attending Day Services /Living in Residential Services:



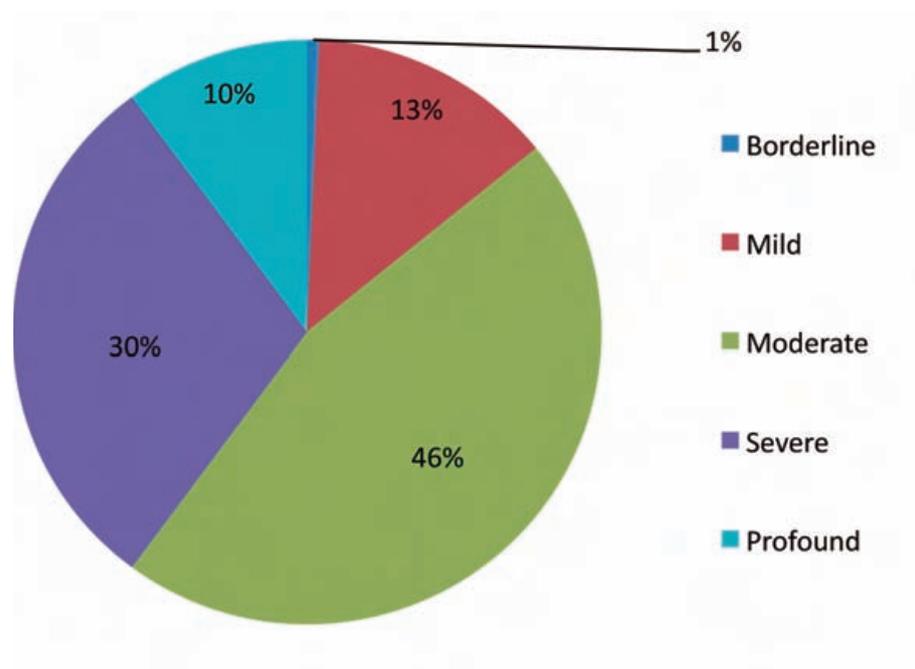
FACTS AND STATISTICS - ROSCREA SERVICE 2016

Gender of people supported:

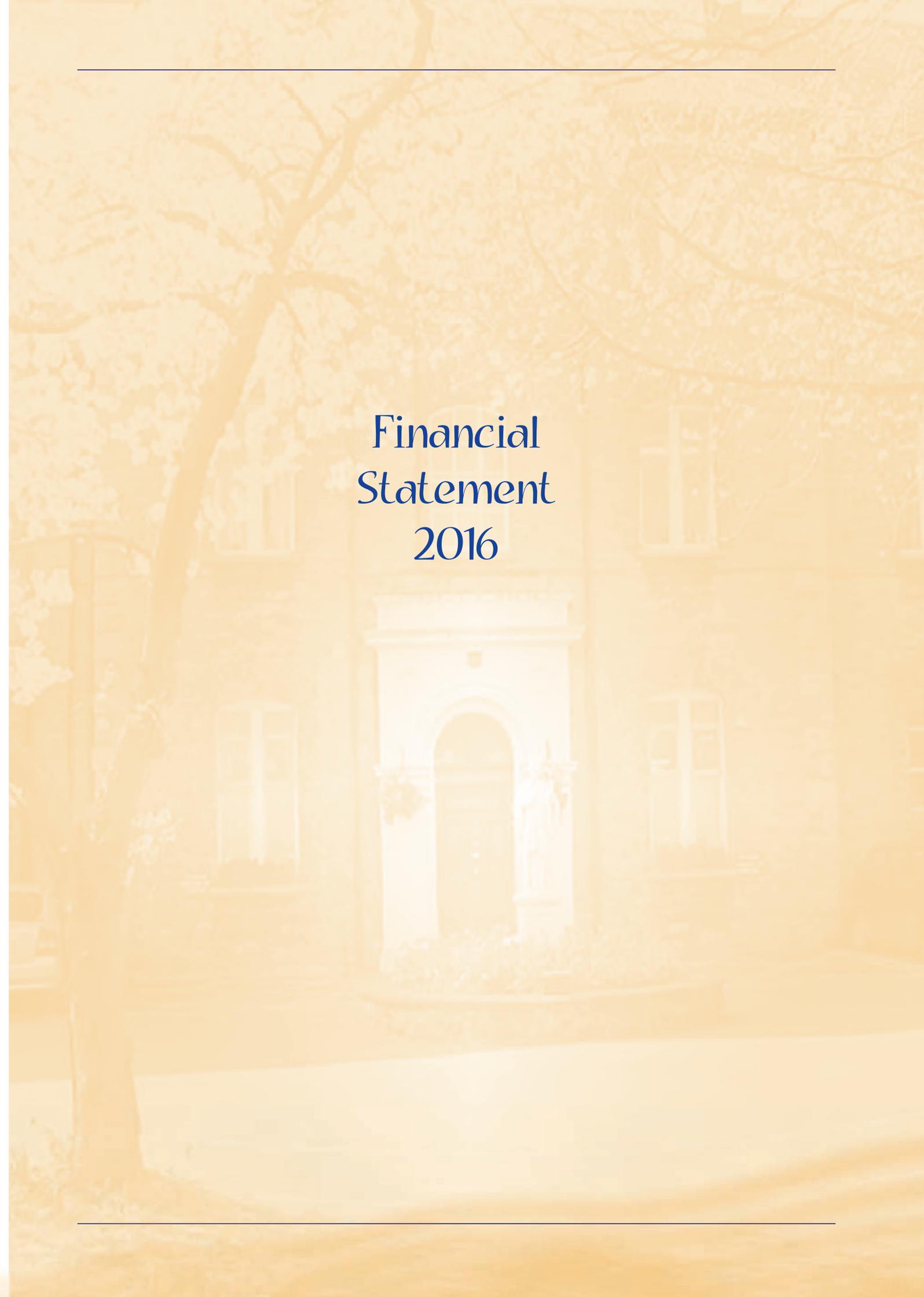


Disability Category of people supported

19 Years and Over:



*Financial
Statement
2016*



Financial Statements

INCOME AND EXPENDITURE ACCOUNT BY REGION

Year ended 31 December 2016	DUBLIN €	NTH TIPP/ LIMERICK €	OFFALY €	TOTAL €
State funding	64,608,360	30,162,357	16,796,342	111,567,059
Other funding	3,469,850	1,178,940	884,925	5,533,715
Total income	68,078,210	31,341,297	17,681,267	117,100,774
Expenditure				
Pay	59,410,590	28,499,787	16,165,771	104,076,148
Non pay expenditure	8,482,771	3,220,871	2,625,890	14,329,532
Total pay expenditure	67,893,361	31,720,658	18,791,661	118,405,680
(Deficit)/surplus for the financial year	<u>184,849</u>	<u>(379,361)</u>	<u>(1,110,394)</u>	<u>(1,304,906)</u>

BALANCE SHEET AS AT 31 DECEMBER 2016	2016 €	2015 €
Current Assets		
Debtors	7,666,829	10,604,003
Cash at bank and in hand	-	89,240
	<u>7,666,829</u>	<u>10,693,243</u>
Creditors: amounts falling due within one year	<u>(9,567,048)</u>	<u>(11,288,556)</u>
Net current assets	<u>(1,900,219)</u>	<u>(595,313)</u>
Creditors: amounts falling due after more than one year	-	0
Net assets	<u>(1,900,219)</u>	<u>(595,313)</u>
Capital and reserves		
Profit and loss account	<u>(1,900,219)</u>	<u>(595,313)</u>
Total equity	<u>(1,900,219)</u>	<u>(595,313)</u>

Note

The Daughters of Charity of St Vincent de Paul commenced providing specialised services to persons with intellectual disability on 1 January 1926. For many years the disability support services were managed by a Board of Management comprising of members of the Daughters of Charity of St Vincent de Paul and lay people. In 2014 it was agreed to establish a separate company to manage the Disability Services. These services were transferred to the Daughters of Charity Disability Support Services Limited on 1 January 2015. The company continues to use, free of charge, many properties belonging to the Daughters of Charity of St Vincent de Paul.

DAUGHTERS OF CHARITY DISABILITY SUPPORT SERVICES LIMITED

DUBLIN SERVICE

INCOME AND EXPENDITURE ACCOUNT BY REGION

Year ended 31 December 2016	2016	2015
	€	€
HSE - main revenue grant	61,276,009	58,843,666
HSE - miscellaneous income	-	210,957
Superannuation income	1,618,208	1,712,029
Pension levy income	1,714,143	2,297,981
Long stay charges	2,474,318	2,515,112
Payroll refunds	181,052	184,152
Canteen	107,879	126,809
Sundry income	706,601	915,039
	<hr/>	<hr/>
Total income	68,078,210	66,805,745
	<hr/>	<hr/>
Pay expenditure		
Administration	3,006,115	2,902,695
Medical and dental	1,052,330	1,018,464
Nursing and allied	42,384,565	42,384,649
Paramedical	2,979,272	2,842,796
Catering, housekeeping and other	4,694,743	4,851,440
Maintenance	733,593	652,569
Pensions	4,559,972	3,717,426
	<hr/>	<hr/>
Total pay expenditure	59,410,590	58,370,039
	<hr/>	<hr/>

DUBLIN SERVICE (Contd)

Non pay expenditure	2016	2015
	€	€
Drugs and medicines	426,754	425,132
Medical and surgical appliances	588,372	661,734
Catering	1,045,750	1,041,229
Power, heat and light	936,269	984,313
Cleaning and washing	569,574	628,707
Hardware and crockery	124,819	115,491
Bedding and clothing	14,657	18,689
Maintenance	1,088,345	1,227,920
Farm and grounds	95,090	64,760
Transport and travel	680,288	737,648
Bank interest and charges	16,630	17,351
Insurance	336,869	353,024
Audit	43,592	43,792
Office expenses	886,749	790,771
Rent and water rates	289,754	313,757
Security	321,370	281,268
Professional fees	212,484	163,342
Trainee allowances	74,729	80,792
Training courses	181,277	167,683
Client activities	189,615	172,933
Membership subscriptions	181,478	171,287
Capitation payments	32,536	68,799
Sundries	145,770	181,775
Total non pay expenditure	<u>8,482,771</u>	<u>8,712,197</u>
Surplus/(deficit) for the year	<u>184,849</u>	<u>(276,491)</u>

LIMERICK SERVICE

INCOME AND EXPENDITURE ACCOUNT

Year ended 31 December 2016

	2016	2015
	€	€
HSE - main revenue grant	26,104,617	24,868,883
HES - East Limerick Children's Services	1,538,681	1,499,607
HSE - miscellaneous income	664,554	1,756,551
Superannuation income	874,183	905,452
Pension levy income	980,322	1,287,442
Long stay charges	928,988	917,390
Payroll refunds	154,166	142,997
Canteen	3,550	5,851
Sundry income	92,236	149,110
Total income	<u>31,341,297</u>	<u>31,533,283</u>
Pay expenditure		
Administration	1,301,559	1,199,155
Medical and dental	185,275	152,576
Nursing and allied	20,597,338	20,511,608
Paramedical	1,907,637	1,816,769
Catering, housekeeping and other	3,064,711	2,935,321
Maintenance	278,895	277,341
Pensions	1,164,372	1,032,883
Total pay expenditure	<u>28,499,787</u>	<u>27,925,653</u>
Non pay expenditure		
Drugs and medicines	165,131	193,739
Medical and surgical appliances	156,722	175,272
Catering	481,491	472,564
Power, heat and light	399,274	463,476
Cleaning and washing	257,437	251,756
Hardware and crockery	47,324	51,588
Maintenance	456,365	486,931
Transport and travel	344,726	300,811
Bank interest and charges	4,204	7,129
Insurance	180,010	171,655
Audit	12,700	14,300
Office expenses	261,451	235,637
Rent and rates	155,000	153,001
Professional fees	74,256	83,686
Training courses	48,894	17,912
Client activities	104,105	108,993
Membership subscriptions	36,751	35,160
Sundries	35,030	33,755
Total non pay expenditure	<u>3,220,871</u>	<u>3,257,365</u>
(Deficit)/surplus for year	<u>(379,361)</u>	<u>350,265</u>

NORTH TIPPERARY/OFFALY INCOME AND EXPENDITURE ACCOUNT

INCOME AND EXPENDITURE ACCOUNT

Year ended 31 December 2016

	2016	2015
	€	€
HSE - main revenue grant	14,059,645	14,863,407
HSE - miscellaneous income	1,959,551	901,848
Superannuation income	381,586	383,380
	395,560	547,315
Long stay charges	759,327	777,466
Payroll refunds	78,448	68,637
Canteen	16,340	14,020
Sundry income	30,810	144,190
Pension levy income		
Total income	17,681,267	17,700,263
Pay expenditure		
Administration	511,476	478,924
Nursing and allied	14,534,706	14,215,468
Paramedical	221,972	192,542
Catering, housekeeping and other	103,436	102,804
Maintenance	159,043	172,154
Pensions	635,138	440,407
Total pay expenditure	16,165,771	15,602,299
Non pay expenditure		
Drugs and medicines	75,290	71,715
Medical nad surgical appliances	97,838	81,714
Catering	403,565	459,505
Power, heat and light	347,044	426,498
Cleaning and washing	27,666	20,611
Maintenance	480,438	570,071
Transport and travel	423,537	393,555
Bank interest and charges	2,155	4,675
Recruitment	95,696	21,567
Insurance	102,833	91,480
Audit	16,000	14,000
Office expenses	315,824	362,527
Rent and water rates	102,179	87,968
Professional fees	20,645	63,214
Training	89,198	69,951
Sundries	25,982	28,000
Total non pay expenditure	2,625,890	2,767,051
Deficit for year	(1,110,394)	(669,087)



Daughters of Charity Disability Support Services CLG

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